



Stredoslovenská vodárenská
prevádzková spoločnosť, a.s.

ANNUAL REPORT



2022

contents

Annual Report 2022 | StVPS, a.s.

1 Basic Data	4
The Company's Business	5
2 Bodies of the Joint Stock Company	6
3 Key Data	8
4 Editorial	10
5 Organizational Structure	12
6 Our Services	14
Water Management	14
Water Production	16
Water Losses	16
Breakdowns in the Water Supply Network	16
Water Meters	16
Main Indicators of the Production & Supply of Drinking Water	17
Investment Implementation	17
Drainage and Sewage Treatment	18
Main Indicators of the Drainage & Treatment of Waste Water	19
Survey and Measurement of Sewer Network	19
Breakdowns in the Sewer Network	19
Quality of Drinking and Waste Water	20



7 Customers	22
Structure of the Customers	23
New in Client Services	24
Client Communication	26
10 Largest Customers in 2022	28
8 Responsibility	30
Employees	31
Social Dialogue	31
Age Structure of Employees	32
Internal Communication	32
Educational Structure of Employees	33
Staff Training	33
Health & Safety at Work	34
IMPACT 2023	36
9 Quality Policy	38
10 Environmental Responsibility	40
11 Waste Management	44
12 Innovation	46
Water Preparation	47
Pumping Stations and Reservoirs	47
Sewer Network	48
Sewage Treatment Plants	48
Power Engineering	49
Information Technologies	50
13 Financial Statement	52
Comments on the Financial Results in 2022	53
Pricing for Drinking Water and Sewerage for 2022	55
Balance Sheet	57
Profit and Loss Statement	58
Cashflow Statement	59
Independent Auditor's Report	60
Report of the Supervisory Board	64
Contacts	66

basic data

1

TRADE NAME:
Stredoslovenská vodárenská prevádzková spoločnosť, a. s.

COMPANY SEAT:
Partizánska cesta 5, 974 01 Banská Bystrica

LEGAL FORM:
Joint-stock company

Identification No: 36 644 030
VAT reg. No: SK 2022102236

CAPITAL STOCK: 34,000 €

Trade register of the District court in Banská Bystrica,
section: Sa, **Insert No.:** 840/S

REGISTERED ON: January 1, 2006

the company's business

1. operation of category I to III public water supply systems
2. operation of public sewerage systems of categories I to III
3. consultancy, technical and professional assistance in the field of production, treatment, supply of drinking and utility water, operation of water supply systems, sewerage systems and wastewater treatment plants
4. cleaning of water supply and sewerage pipes
5. carrying out inspections of sewerage systems by instrumentation
6. searching for hidden water leaks using correlation and electroacoustic techniques
7. delineation of water and sewerage networks and fittings and determination of contact points for connection of instrumentation technology
8. measurement of wastewater quantity at metering objects and sewers with the determination of instantaneous or cumulative flow by instrumentation
9. physico-chemical, radiological, microbiological and hydrobiological analyses of drinking, utility and wastewater, including technological analyses of water
10. carrying out water tightness tests of water management objects and equipment
11. business in the field of management of non-hazardous waste
12. carrying out technical inspections of pipelines
13. purchase of goods for sale to other traders / wholesale/ in the range of free trades
14. purchase of goods for sale to the final consumer /retail/ in the scope of free trades
15. brokerage activity in the field of trade and services in the scope of free trade
16. rental of machinery, apparatus and equipment
17. designing, solving and evaluating geological tasks of hydrogeological, engineering-geological and geological surveys of the environment
18. public procurement
19. repair and installation of water meters
20. execution of constructions and their changes
21. the implementation of simple buildings, small buildings and their changes
22. the performance of the activities of the construction supervision
23. performance of the activities of the construction supervision
24. repair of electrical equipment
25. performance of professional inspections and professional tests of reserved electrical equipment
26. installation, maintenance and servicing of electrical equipment
27. road motor transport - national road freight transport
28. rental property
29. production of electricity in small hydroelectric power plants up to 5 MW
30. engineering activities in the construction industry,
31. organising courses, training and seminars
32. the implementation of courses, training and seminars
33. rental of machinery, apparatus and equipment
34. fire protection technician
35. repair and servicing of all types of pumps (mechanical parts)
36. the implementation of water management and civil engineering works
37. repair, service and maintenance and carrying out inspections and tests of chlorination and dosing equipment for chemicals
38. elaboration of documentation and project of simple constructions, small constructions and modifications of these constructions
39. installation of chlorination and dosing equipment for chemicals
40. accommodation services in accommodation facilities with the operation of hospitality activities in these facilities
41. advertising and marketing services
42. bookkeeping services

THE COMPANY HAS NO
ORGANIZATIONAL UNIT ABROAD.

2

bodies of the joint stock company as of 31.12.2022

board of directors

Philippe Guitard*chairman*

Betlémská 262/10
Praha 1 110 00
Česká republika

Ing. Robert Tencer*member*

Nevädzová 17211/6F
Bratislava - Ružinov 821 01

Ing. Peter Dobrý*member*

Jilemnického 1955/32
Zvolen 960 01

Ing. Peter Martinka*member*

Kynceľová 124
Banská Bystrica 974 11

Ing. Martin Bernard, MBA*member*

Josefa Obadala 3387/44
Kroměříž 767 01
Česká republika

supervisory board

Ing. Denisa Beníčková

Riznerova 8
Trenčín 911 01

Marian Detvan

Hlavná 115/61
Málinec 985 26

Róbert Tonhajzer

Podhradská 114/117
Lehota pod Vtáčnikom 972 42

JUDr. Adrián Spevák, LL.M., MBA

Vieska 31
Vieska 991 02

Ing. Lucia Harachová

Komenského 14483/10E
Banská Bystrica 974 01

Vladimíra Richterová

Laučekova 7
Bratislava - Staré Mesto 811 04
Vznik funkcie: 02.03.2022

share- holder

**VEOLIA CENTRAL
& EASTERN
EUROPE S.A.**

rue La Boétie 21
Paris 750 08
France

3 key data

as of 31.12.2022

60.63 mil. €
Turnover of the Company

634,401
Supplied Residents

109 thous. €
Profit after Taxation

1,064
Employees

39.678 mil. m³
Total Production of Own Water

1,174.4 km
Length of the Sewer Network

4,535 km
Length of the Water
Distribution Network

119,732
Contracted Customers

22
Water Preparation Plants

124,748
Water Meters Monthly

45.470 mil. m³
Treated Waste Water

2,424
Calls Made on
Customer Line
(on average monthly)

42
Wastewater Treatment Plants

4 editorial

**Dear shareholders, business partners,
customers and colleagues,**



The information on the activities and operations of Stredoslovenská vodárenská prevádzková spoločnosť, a. s., which we are presenting to you in this annual report, is aimed at a frank and detailed assessment of our work in the past year. I am delighted to be able to assess 2022, despite all the unforeseeable events in the world and Slovakia, as a fruitful year in a number of areas.

Although the result and development of last year's financial results were mainly influenced by the high inflation rate and the rise in input prices, which could not be applied to the prices of water and sewerage charges, we achieved a positive after-tax result of € 109 thousand. As a result, the company's overall financial situation was stable during the year, and we met all our obligations on time.

Stredoslovenská vodárenská prevádzková spoločnosť, a. s., has a rich history and tradition in the water industry. Our priority remains reliable services related to the supply of quality drinking water and wastewater disposal and treatment to our customers at the level

required by Slovak and European regulations. In 2022, the water management facilities of Stredoslovenská vodárenská prevádzková spoločnosť, a. s. produced 39 902 thousand m³ litres of drinking water, which supplied 634 401 inhabitants, and 393 998 inhabitants were connected to the sewerage network.

In addition to our core activities, we carried out a number of investment actions. The most significant measure implemented in 2022 was the construction of the „R2 Kriváň - Mýtna Expressway, water supply relocations“, which was contracted in 2021 with an expected completion in 2024.

Sustainability principles are not just a trendy issue for us. We are aware of the importance of our work and its impact on our society and the environment, and we are implementing measures that allow us to manage and monitor our resources better while reducing our costs and pollution. Reconstructions and intensifications of wastewater treatment plants carried out by Stredoslovenská vodárenská spoločnosť, a. s. are gradually increasing the amount of treated wastewater that meets the permitted limit values. In the area of innovation, we have also implemented a number of measures at water treatment plants, pumping stations and water reservoirs.

We are continuously improving the efficiency of our processes and management, and the management systems we have in place are, therefore, an integral part of our work.

Behind all the activities I have mentioned above, however, it is necessary to introduce the team of qualified, hard-working and responsible employees who are essential to us. In 2022, after the pandemic stabilised, we maintained employment at 1,064 and continued with our staff training and care projects.

And what are our plans for the future? I would briefly summarise them in a few closely interrelated points. These are investment in innovative sustainable technologies, energy savings by promoting a circular economy, closed-loop flows of energy and materials in society, the sustainability of existing networks, a reasonable price/quality ratio for services, cooperation with and support for regions and municipalities, and, of course, environmental protection and the safety of the water supply network.

I firmly believe that the ongoing positive relationships we have built over the long term will continue in the period ahead. Your trust and support are crucial to us and enable us to achieve our common goals. I believe that together we can achieve great things.

Thank you, and I look forward to further cooperation and a successful year ahead.

Sincerely



Ing. Peter Martinka
generálny riaditeľ StVPS, a. s.

organizational 5 structure

- General Assembly
- Board of Supervisors
- Board of Directors
- Managing Director
- CEO

Division of the Managing Director

- ASSISTANT TO THE MANAGING DIRECTOR
- MARKETING AND COMMUNICATION DEPARTMENT
- COMPLIANCE MANAGER SR
- CRISIS MANAGEMENT DEPARTMENT
- PROCUREMENT DEPARTMENT
- QUALITY MANAGER
- VODÁR GUEST HOUSE, DONOVALY
- CYBERSECURITY AND GDPR MANAGER
- ADMINISTRATIVE AND LEGAL DEPARTMENT
- QUALITY MANAGEMENT DEPARTMENT
- INFORMATION TECHNOLOGIES DEPARTMENT
- HUMAN RESOURCES
- DEPARTMENT OF HEALTH AND SAFETY AND FIRE SAFETY

Division of the Economic Director

- SECRETARIAT
- PAYMENTS OFFICE
- INTERNAL CONTROL OFFICE
- TAXES DEPARTMENT
- ACCOUNTING DEPARTMENT
- DEPARTMENT OF ASSETS AND PROCUREMENT
- SUPPLY DEPARTMENT
- CONTROLLING DEPARTMENT

Division of the Commercial Director

- DEPARTMENT FOR WATER DEDUCTIONS AND METERS
- BACK OFFICE AND ASSETS AND LIABILITIES DEPARTMENT
- FRONT OFFICE
- CUSTOMER CENTRES:
01 Banská Bystrica
02 Lučenec
03 Prievidza
04 Rimavská Sobota
05 Veľký Krtíš
06 Zvolen, Žiar n. Hronom
08 Brezno
- CALL CENTRE

Division of the Director for Production - Operating Activities

- REGISTRY OFFICE AND ASSISTANT TO THE DIRECTOR FOR P-OA
- DEPARTMENT OF TECHNICAL OPERATING ACTIVITIES
- DEPARTMENT OF PROPERTY CARE
- DEPARTMENT OF ASRTP
- DEPARTMENT OF GIS
- TRANSPORT DEPARTMENT
- PLANTS:
01 Banská Bystrica
03 Prievidza
04 Rimavská Sobota, Lučenec, Veľký Krtíš
06 Zvolen, Žiar n. Hronom

6 our services

Stredoslovenská
vodárenská prevádzková
spoločnosť, a. s.,
provides services for

634,401
residents.

water management

In the supply of drinking water to consumers, there was a slight decrease in the quantity supplied compared to last year. In 2022, the amount of water delivered or billed to customers was 25 388 thousand m³, a decrease of 358 thousand m³ compared to 2021 (25 746

thousand m³). A decrease in water consumption was recorded for both the general population and other consumers. In 2022, the specific water consumption was 75.47 l/person/day, a slight decrease compared to 2021 (76.3 l/person/day).



water production water losses

In the area of water production, 39902 thousand m³ tonnes of drinking water were produced in the company's water management facilities, of which 13084 thousand m³ was produced from surface water and 26818 thousand m³ from groundwater. The total volume of water produced was lower by 568 thousand m³ in 2021 compared to the previous year, corresponding to lower water consumption (billed water). Per the legislation in force, the quality of the drinking water supplied was ensured, as required, in 22 surface and groundwater treatment plants. The main water used to produce drinking water from surface water sources was abstracted from water supply reservoirs. The large water treatment plants Hriňová, Málinec, Klenovec and Turček were used for the subsequent treatment of water, as well as smaller water treatment plants for water abstracted from streams, as required. In the event of unsatisfactory groundwater quality, groundwater treatment plants were also used where necessary. In 2022, raw water was treated in the water treatment plants operated by our company with a total volume of 15 746 thousand m³.

breakdowns in the water supply network

In 2022, a total of 2,245 breakdowns on the water supply network were repaired, of which 304 were on feeder mains, 1,444 on the distribution network and 497 on connections. Of this number, a total of 2,117 were creep (1,369 on the network, 473 on the connections and 275 on the feeders), and 2,081 were digging (1,613 on the network and 468 on the connections). Of the total number of repaired accidents, 1,635 were on pipes and 610 on fittings. Similar to previous years, corrosion of pipe materials and fittings was the most common cause of accidents in 2022, which is related to the significant age of public water supply systems. The second most common cause of failures was soil movement caused by frequent recurring soil waterlogging in the spring months and waterlogged soil due to heavy summer rains. Regular monitoring and evaluation of minimum night-time withdrawals, coupled with a search for hidden leaks in the field, was carried out as part of accident prevention. A total of 510 hidden leaks were detected, of which 465 were on the network and 45 were on the connections.

Water losses on water supply networks have long been the most significant part of unbilled water by volume, so reducing them is one of the main priorities. Quarterly assessments of water management in supply zones and follow-up measures at each plant play an important role in reducing water losses. Centralised management of the search for hidden water leaks and the purchase of high-tech instrumentation for this activity since 2007 in our company have had a significant impact on locating hidden water leaks. This activity is carried out within the fault-finding department by four working groups, namely the Banská Bystrica, Brezno group, the Lučenec, Rimavská Sobota, Veľký Krtíš group, the Prievidza group and the Zvolen and Žiar nad Hronom group. After localisation by the fault-finding department, the workers of the individual plants eliminated the water leaks according to their importance, thus preventing further increases in water losses. In 2022, 1354 km of water supply networks were inspected, and 510 hidden water leaks were located by the staff of the independent fault-finding department. In addition, they carried out metering work worth €9,530 for external customers. In 2022, we participated in a pilot project for satellite-based water leak detection. 284 km of the water supply network (Banská Bystrica, Donovaly) were imaged. The imagery revealed 79 locations of water leaks from the water supply network, of which 44 hidden leaks could be located. By the end of the year, 15 leakage points had been eliminated, representing a reduction in water losses of 22.4 l/s.

water meters

As of 31 December 2022, a total of 127,429 water meters were installed in the network, including 125,541 billing water meters and 1,888 district (control) water meters at water supply points. In 2022, a total of 21,198 water meters were replaced, of which 20 518 water meters were replaced as part of the periodic replacement and 680 water meters were replaced for other reasons such as meter damage, standing water meter, replacement at customer request, and the like. Forty-five water meters were removed and sent for official testing at the customer's request, of which 35 water meters were compliant, and 10 were non-compliant. In 2022, a total of 15,073 water meters were repaired by an external contractor, Menert s.r.o. Šaľa.

MAIN INDICATORS OF PRODUCTION AND SUPPLY OF DRINKING WATER

634,401

number of supplied residents

120,918

number of water connections

4,535

length of water distribution network, in km

227

number of pumping stations

764

length of water connections, in km

25,388

water invoiced, in thousand m³/year

22

number of water preparation plants

14,290

water not invoiced, in thousand m³/year

12,761

water losses in the pipeline network, in thousand m³/year

39,678

water to realization, in thousand m³/year

32.16

share of water losses from water for realization in %

implementation of investments for other investors in 2022

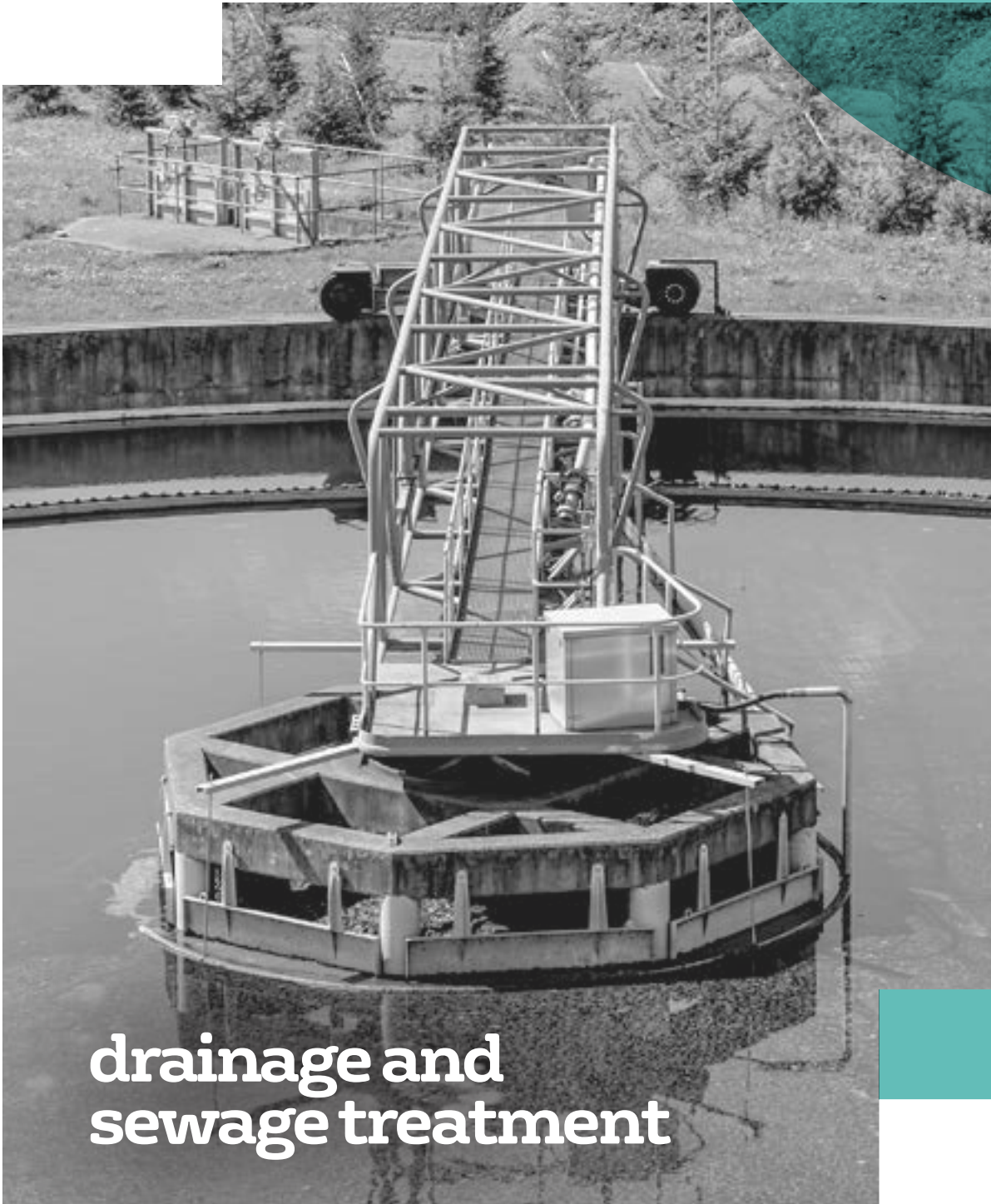
The amount of the plan for the proceeds from the realisation of investments for other investors in 2022 was set at € 218 thousand. During the year, the individual constructions were implemented per the drawn-up timetable and financial schedule.

The most significant undertaking in 2022 was the construction of „R2 Kriváň - Mýtna Expressway, water supply relocations“, which was contracted in 2021 with the expected completion in 2024. In 2022, almost all construction objects were completed and handed over except for one, whose route conflicted with another temporary construction object. In 2022, the investor also approved additional works arising during construction.

Another undertaking carried out in 2022 for a foreign investor was the construction of the „Removal of the emergency condition of the public water supply system in Handlová - Nová Lehota“, which was implemented and handed over to the investor at the end of the year.

Globally, our company realised revenues of € 244 thousand for 2022 in the area of investments for other investors. This meant that the revenue plan for the year was met by 112 %.

As in previous years, we also carried out the connection of water and sewerage connections to the public water supply system and public sewerage system for StVS, a.s. in 2022 based on a special contract, with revenues from this activity amounting to € 148 thousand for 2022.



drainage and sewage treatment

393,998 inhabitants are connected to the sewerage network with a total length of 1,174.4 km. There was a difference in the amount of water treated, with a year-on-year decrease of 8,697 thousand m³ compared to 2021, representing a decrease of 16.1 %.

MAIN INDICATORS OF THE DRAINAGE AND TREATMENT OF WASTE WATER

385,732

residents connected to WWTP

1,174.4

length of sewer system in km

94

pumping stations

38,912

number of sewer connections

284.7

length of sewer connections in km

393,998

residents connected to the sewer network

46

waste water treatment plants

22,417

invoiced waste water in thousand m³/year

45,470

treated waste water in thousand m³/year

survey and measurement of sewer network

The already established technology of smoke testing of sewer networks continued to be used successfully in sewer network surveys and the detection of connected producers. This technology can detect faults in sewer pipes and sewerage facilities, unauthorised property connections, and unauthorised stormwater connections to the separated sewerage system. In 2022, flow measurements were made at untreated outfalls of public sewers, as well as control measurements and TV surveys of the technical condition of public sewers. In 2022, the IPEK TV camera system was used to survey the technical state of sewer pipes at operational sites. It has also proved its worth on new sewers, where it measures the deformation of flexible pipes. At the same time, the QuickView® airHD preview camera with laser distance measurement is also used to assess the condition of the sewers to plan repairs quickly.

breakdowns in the sewer network

The most frequent cause of accidents on the sewerage network in 2022 was also blockages of sewers and pumping stations, especially in winter and spring months, as a result of low slopes of the pipe network in flat areas, as well as due to the poor technical state of some sections of the sewerage network. Other causes of accidents are damage to the piping system and sewer manholes due to traffic loads, the indiscipline of some producers throwing materials and objects that do not belong in the public sewerage system into the sewerage system, and the poor quality of the construction of sewers in the previous period.

In 2022, a total of 490 faults were rectified on gravity sewer networks, of which 372 were blockages, and 118 were construction faults. Of the construction faults, 18 were directly on sewers, 16 were on sewer connections, and 100 were on sewer facilities. There were a total of 66 failures on pressure sewers, including 56 failures on pumping station facilities and 10 failures on pressure pipes. Compared to the previous year, there was a 20.1 % decrease in the total number of failures.



quality of drinking and wastewater

drinking water

The quality of drinking water in Stredoslovenská vodárenská prevádzková spoločnosť, a.s. is controlled by accredited laboratories according to ISO/IEC 17025: 2017 standard and meets the requirements set by the current legislation in force; Certificate number S-198. In addition to the fundamental physical-chemical, microbiological, and biological indicators, the presence of metals, pesticides and organic substances in drinking water is monitored according to Slovak technical standards. The health safety of drinking water is ensured not only by quality control but also by a system of water source control, protection of water supply facilities and regular disinfection. In 2022, 5,615 samples were taken by the laboratories of the ORK (Department of Quality Management) to monitor microbiological and physico-chemical indicators. A total of 181,058 analyses were carried out at the consumer's outfalls from water reservoirs and water treatment plants. At the same time, 2,380 sources were sampled, where 73,855 analyses were carried out. The sampling of drinking water from reservoirs and the distribution network in 2022 showed a 0.97% fault rate for microbiological indicators and a 2.67% fault rate for physico-chemical indicators, representing a significant decrease in the fault rate compared with the previous year. The defectiveness of drinking water samples in the consumer-free chlorine indicator, at 0.58%, is also lower than in the previous year.



wastewater

The implementation of the programme for monitoring the quality of wastewater discharge and treatment in sewers and treatment plants managed by Stredoslovenská vodárenská prevádzková spoločnosť, a.s. is ensured by accredited wastewater laboratories in Zvolen, Banská Bystrica and Lučenec according to the ISO/IEC 17025:2017 standard; Certificate number S-198. In 2022, 9 126 samples were taken at the individual stages of the WWTP, the WTP and the untreated outflows. In addition, 56,166 analyses were performed. At the same time, 1 074 samples from plants connected to the sewer system managed by StVPS a.s. were examined in our laboratories, representing 4,265 analyses.

7 customers



We promote transparency and ethical rules as a condition for building long-term quality relationships with customers, based on trust and integrity. We are constantly developing and improving customer service and providing modern and convenient forms of communication.

structure of the customers

	THE NUMBER OF CUSTOMERS	Of which are households:		
		individual customers	high-rise flats and housing association flats	Others
AVERAGE	119,294	108,823	2,200	8,270
SUM OF AVERAGES	119,294	91.22 %	1.84 %	6.93 %

new in client services



interactive SMS for water meter readout

In the area of developing client services, Stredoslovenská vodárenská prevádzková spoločnosť, a.s., based on the cooperation with an external company, implemented the possibility of sending interactive SMS for water meter readout in 2021.

From 2022, the possibility of sending the water meter status as an interactive SMS can be used by all end users - natural persons. However, we recommend it mainly to those clients who have a water meter located in a closed area (in a house, garage and the like) or on their locked property, where there is no free access for the meter reader to the water meter. The aim is to minimise the need to access the property to read the water meter.

In 2022, obtaining readings via interactive SMS was used for emergency readings to change the price after leaving a reading ticket due to the water meter being inaccessible for reading and for those clients who had expressed an interest in this form of readings. Different interactive SMS have been created to allow for the possibility of extending this form of status retrieval, each case reflecting the reason for sending the customer an SMS to retrieve the status. Before the actual voice message, we provide the client with a deadline by which to take the meter reading and the address of the property for taking the reading. A total of 86,126 interactive SMS were sent in 2022. This form was primarily used for the two extraordinary meter readings in February and September. The success rate of delivered statuses was 26.5%, and more and more of our clients have come to like this form of communication.

online customer account

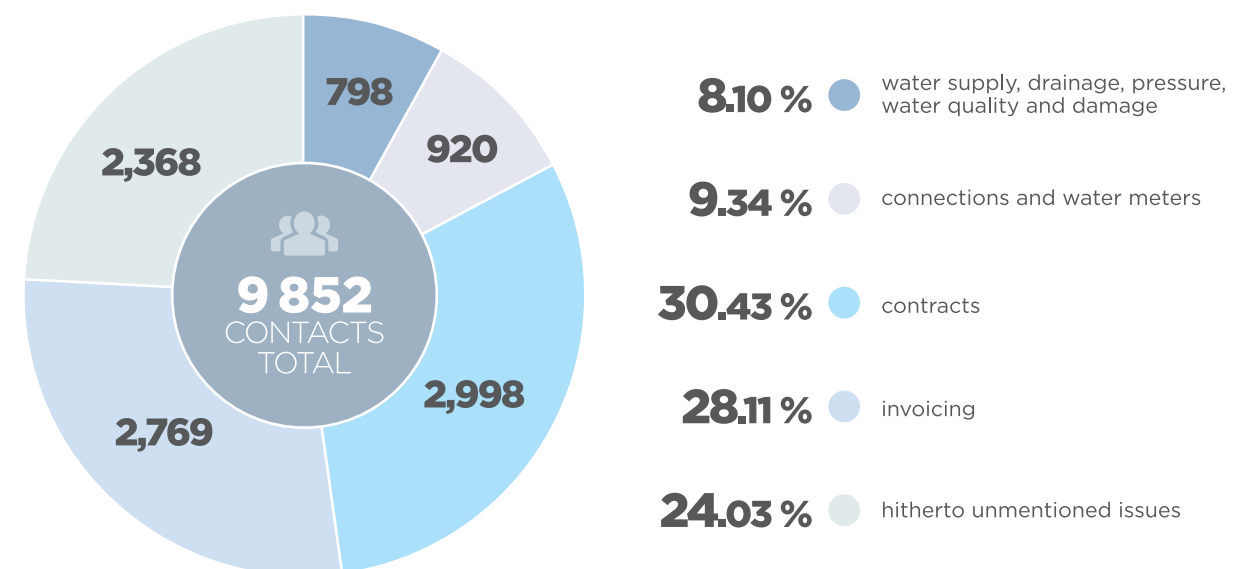
All clients of Stredoslovenská vodárenská prevádzková spoločnosť, a.s. have access to an online client account, where the client can monitor information about their connection point free of charge from the comfort of their home. A simple registration on the website www.stvps.sk is sufficient to set up access.

sending invoices electronically

To activate sending invoices electronically, we have simplified the registration form, which is sent to the client in advance and filled in, increasing customer interest, as multiple communication in the registration form processing has been eliminated.

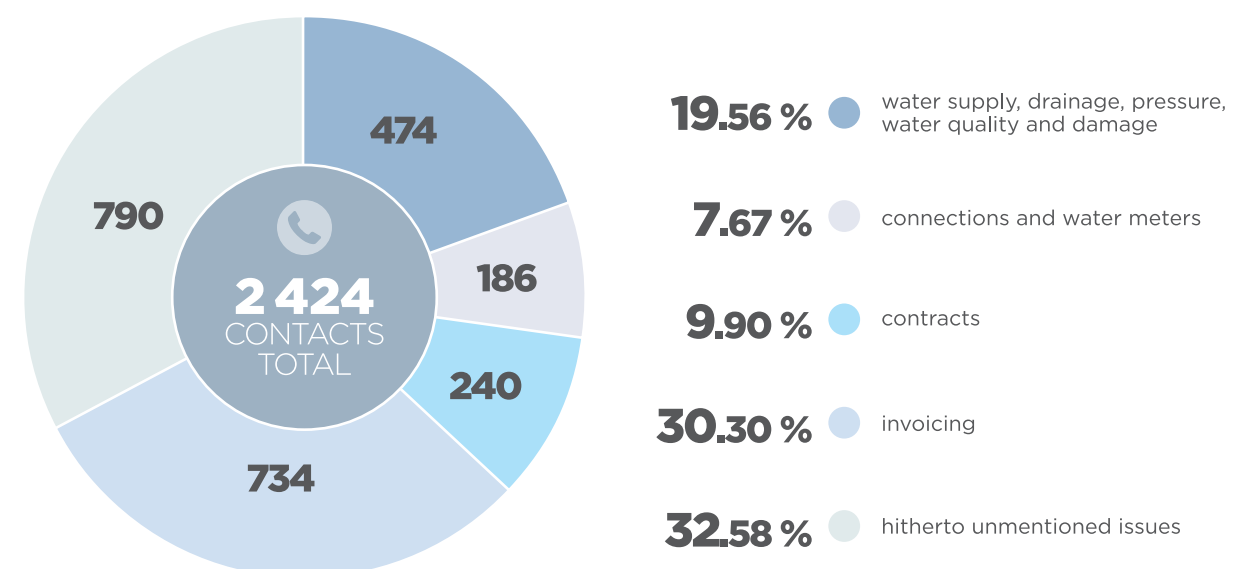
STRUCTURE OF THE CONTENT OF NEGOTIATIONS

data about average monthly contacts in the matter of:



STRUCTURE OF CALL CONTENT CALL CENTRE

average number of calls carried out per month in the Call Centre:



client communication

A proven source of information for clients and the general public is the client magazine Water for You, which we publish twice a year in electronic and printed form. It mainly contains information on water pricing and quality, which, according to satisfaction surveys, clients consider the most important.

Up-to-date client information is also published on our website stvps.sk. The website is optimised for mobile phones, laptops and tablets so that clients can find the information they need anytime, anywhere.

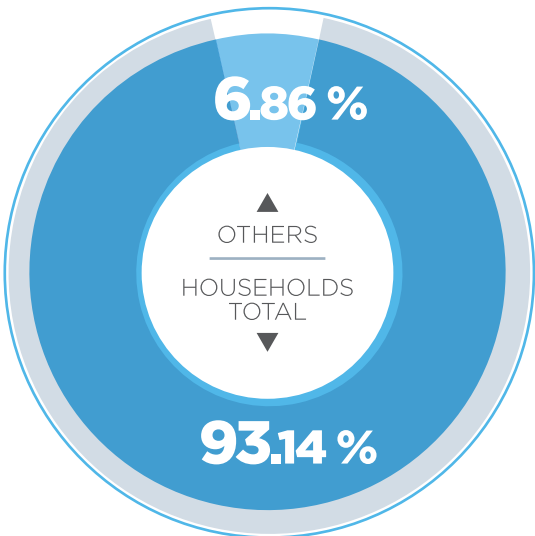
The communication Chat bot answers basic client queries immediately.

Information campaigns in daily newspapers, advertising and regular communication with the media are also used to promote the new services. We also organise information events in the region on the occasion of World Water Day, where we inform the public about the services we provide and the need to protect water, water resources and the environment in general.

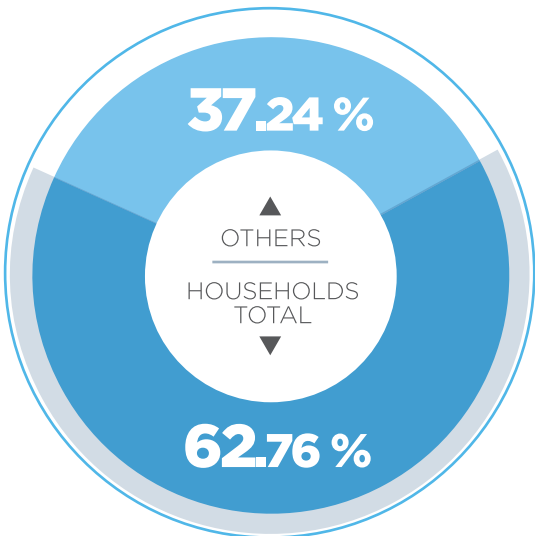


CUSTOMER STRUCTURE AND SHARE OF INVOICING

	NO. OF CUSTOMERS		SHARE OF VOLUME OF SALES	
	as of 31. 12. 2022	%	Invoiced (€)	%
TOTAL HOUSEHOLDS	111,517	93.14 %	36,376,301	62.76 %
of which INDIVIDUAL CUSTOMERS	109,313	91.30 %		
of which HOUSING ASSOCIATIONS	2,204	1.84 %		
OTHERS	8,215	6.86 %	21,589,161	37.24 %
TOTAL NO. OF CUSTOMERS	119,732	100 %	57,965,463	100 %



STRUCTURE BY
NUMBER OF CUSTOMERS



STRUCTURE BY
VOLUME OF SALES



•1

Housing Association, Banská Bystrica

•2

Housing owners according to the delivery point rep. by Housing Association in Zvolen

•3

District Housing Association, Prievidza

•4

District Housing Association, Rimavská Sobota

•5

Housing Association, Lučenec

•6

Housing Association, Brezno

•7

Housing Association, Žiar nad Hronom

•8

BYTOS - Housing Authority Prievidza, s.r.o.

•9

Town of Banská Bystrica

•10

F. D. Roosevelt University Hospital, Banská Bystrica

Invoicing for Water and Sewerage (EUR incl. VAT) > 10 largest customers of StVPS, a.s., in 2022

	Name	Identification No.	Water and Sewerage
1	Housing Association, Banská Bystrica	00170071	2,216,003.09
2	Housing owners according to the delivery point rep. by HA in Zvolen	00222054	1,659,384.39
3	District Housing Association, Prievidza	00173801	1,349,434.57
4	District Housing Association, Rimavská Sobota	00173916	1,035,979.84
5	Housing Association, Lučenec	00171816	845,409.59
6	Housing Association, Brezno	00170143	751,250.06
7	Housing Association, Žiar nad Hronom	00176192	740,627.93
8	BYTOS - Housing Authority Prievidza, s. r. o.	36313009	691,598.60
9	Town of Banská Bystrica	00313271	655,116.66
10	F. D. Roosevelt University Hospital, Banská Bystrica	00165549	641,450.17

8 responsibility

ACTUAL NUMBER
OF EMPLOYEES
ON 31. 12. 2022

1,064

employees

From the perspective of the human resources of Stredoslovenská vodárenská prevádzková spoločnosť, a. s., 2022 was the year when we were able to return to the normal functioning of our company after the Covid-19 pandemic stabilised. It was the year of maintaining stable employment, modernisation and increasing employee care. During 2022, there was a slight decrease in the number of employees, and as of December 31, 2022, we employed 1,064 employees.

social dialogue

In the framework of cooperation with our social partner, as in previous years, we managed to find a social settlement in collective bargaining, which resulted in the conclusion of a collective agreement for 2022. The main points discussed in the social dialogue included wage indexation and the increase in the employees' benefit accounts. The collective agreement also includes Annex 1 - Rules for the use of the social fund. The social

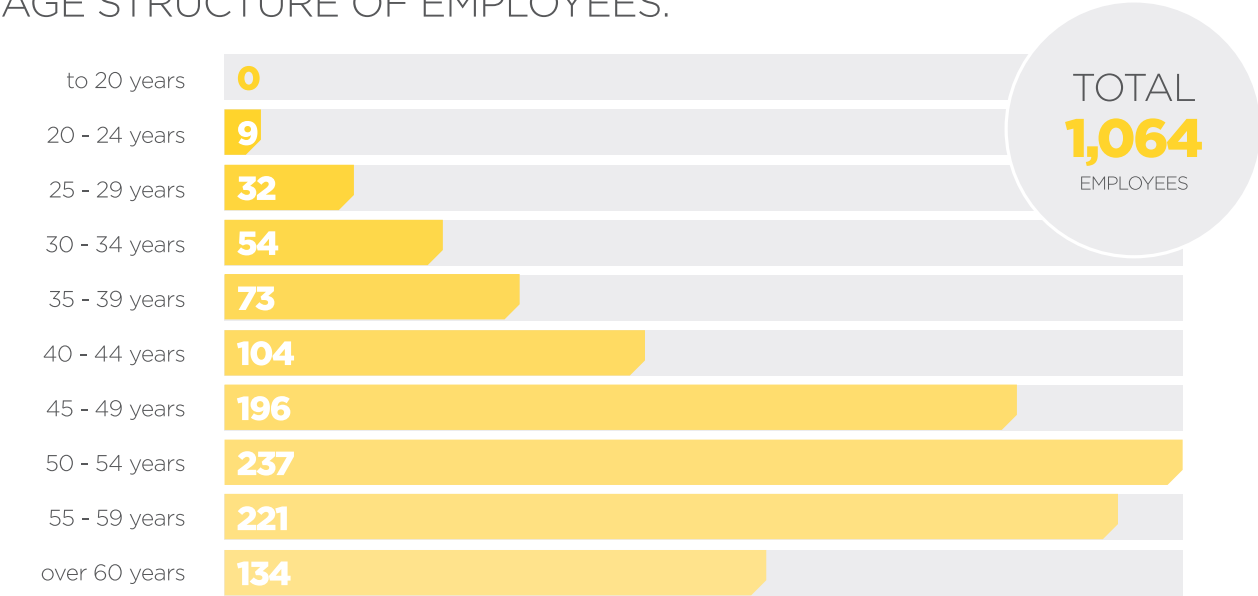
fund is one of the primary sources of the social policy applied in the company. The formation of the social fund is set at the maximum statutory value of 1.5% of gross wages, and it is thanks to this social fund formation that the company demonstrates social responsibility towards its employees. In 2022, the social fund amounted to almost €191 thousand.

SOCIAL FUND FOR 2022

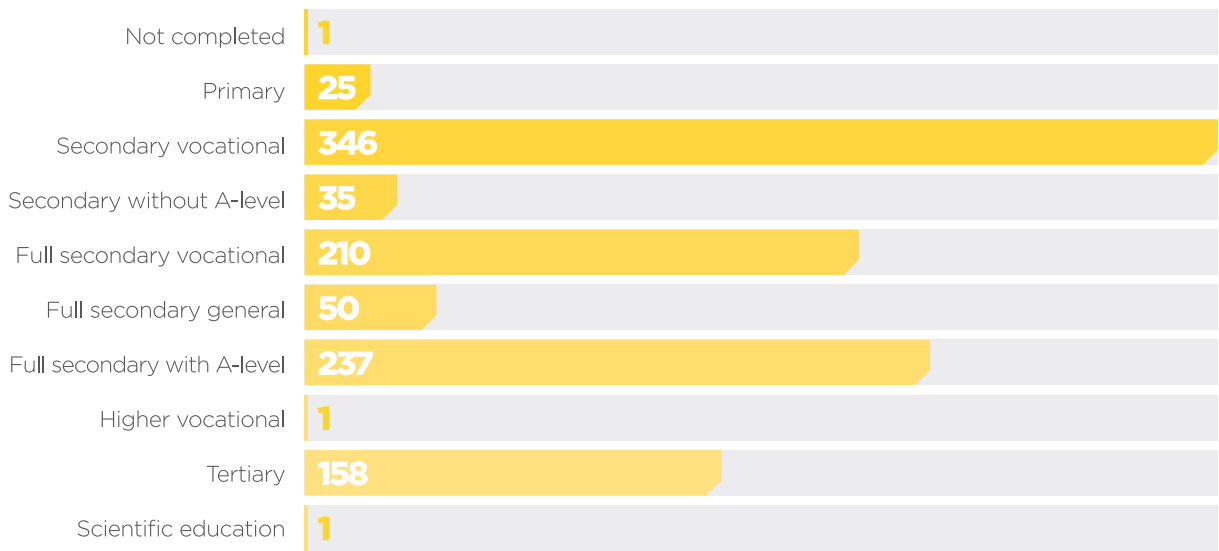
a detailed overview of the creation and methods of drawing on the Social Fund

Budget of the StVPS a.s. Social Fund	Plan for 2022	Drawdown in € as of 31. 12. 2022
Initial state as of 1. 1. 2022	161,447.18	134,489.36
Social fund creation (1,5 %)	178,643.09	190,829.40
Allocation from the Company's Profit	0.00	17,860.00
Creation in total	340,090.27	343,178.76
One-off non-refundable aid	1,660.00	1,992.00
Contribution for catering	81,000.00	75,361.49
Contribution for blood donors	1,002.00	536.00
Programme Benefit Plus	100,000.00	147,079.48
Sports events	0.00	5,486.70
Total expenses	183,662.00	230,455.67
Reserve/presumed balance as of 31. 12. 2022	156,428.27	112,723.09

AGE STRUCTURE OF EMPLOYEES:



EDUCATIONAL STRUCTURE OF EMPLOYEES:



internal communication

The employee magazine *Water is Life* is an effective tool for internal communication. It is published within the Veolia Group in Slovakia in printed form and preferably in electronic form four times a year. It informs about current events in the Veolia Group. The company intranet is also a source of up-to-date information. Corporate volunteering is supported by the *Employee Grants* programme, which the Veolia Slovakia Foundation covers. In 2022, 15 employees from Stredoslovenská vodárenská prevádzková spoločnosť, a. s. submitted their projects

to the programme. Based on selected criteria such as employee commitment, the public benefit character of the project and its ability to communicate with the public, the committee selected seven projects of a public benefit nature for schools, civic associations or libraries.



staff training

We pay great attention to the professional and personal growth of our employees, which we provide through corporate training. Each job position requires a specific approach in selecting training activities to improve and deepen the knowledge of our employees. We know that if we want to achieve our goals, we must invest in improving our employees' qualifications and potential because only a highly professional and motivated

workforce can bring the company success in the future. In addition to job-specific training, we also strive to develop the language skills of our employees, which is why we provide them with English language training, either in group form or through individual courses. The development mentioned above in the number of employees results from rationalising and streamlining business processes.

STRUCTURE OF EMPLOYEES (by category)



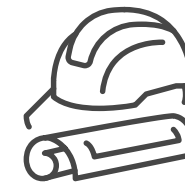
DEVELOPMENT OF THE NUMBER OF EMPLOYEES in last 5 years



The illustrated development of the number of employees is the result of rationalization and streamlining of business processes.

employee occupational health and safety

The past year was still marked by the COVID pandemic, which brought with it many restrictions on the work activities of all staff, as well as challenging conditions in the performance of their duties, including in the area of occupational safety. The company was already operating as usual in the year's second half.



The occupational accident rate, always assessed as an essential indicator of occupational safety, remained at the same level compared to the previous year, with eight registered occupational accidents. However, one accident was fatal, neither caused by the employee nor the employer. It was a tragic traffic accident caused by another road user.

Registered occupational injuries accounted for 570 days of sick leave in 2022, and the leading cause of injury was employee carelessness resulting in a fall.

Due to the large number of employees and the wide range of activities, the above number is small. Still, in the future, it is necessary to focus on the emphasis on the prevention and avoidance of incidents by management employees.

The use of protective equipment is inversely related to the accident rate. For example, Stredoslovenská vodárenská prevádzková spoločnosť, a.s. has a catalogue of PPE which introduces the practical use of the variety and specific characteristics of protective equipment in the selection and use of protective equipment in the performance of work.

Another vital element influencing safety and protection at work is the quality of employee training activities, which the Human Resources Department provides in cooperation with supplier organisations. Staff training is of a satisfactory standard, with no shortcomings concerning the range of work activities already mentioned.

Stredoslovenská vodárenská prevádzková spoločnosť, a.s., has an occupational health and safety management system in place, which is helpful in the clarity and accountability of task performance. Based on the control activities of the audit groups, we can boast of the increasing quality of the occupational health and safety management and implementation system in our company.

As part of occupational health and safety, fire protection is provided at an excellent level, and no adverse incidents were recorded in this area in 2022.

In 2022, six inspections were carried out at Stredoslovenská vodárenská prevádzková spoločnosť, a.s. by state authorities focusing on occupational safety, fire protection and public health with excellent results.

IMPACT

2023

Veolia Group's strategic programme

THE TOP PRIORITY OF THE IMPACT 2023 PROGRAMME IS TO STRIVE TO MAXIMISE THE POSITIVE SOCIAL, SOCIETAL, BUSINESS, ENVIRONMENTAL AND FINANCIAL IMPACT OF OUR COMPANY'S ACTIVITIES. CLOSELY RELATED TO THIS PRIORITY IS THE ALIGNMENT OF DECISION-MAKING PROCESSES, AND THE PRIORITY FOCUS ON THE RAPID GROWTH OF THOSE ACTIVITIES THAT HAVE A POSITIVE BENEFIT FOR THE WHOLE PLANET.

The Impact 2023 programme within the Veolia Group in Slovakia, including Stredoslovenská vodárenská prevádzková spoločnosť, a.s., focuses on:

- 1. Transforming and streamlining activities to achieve positive financial impacts,**
- 2. Implementation of activities with a positive impact on non-financial objectives - environmental, customer, social and employee - Multifaceted performance project.**

In Stredoslovenská vodárenská prevádzková spoločnosť, a.s., the objective is mainly to increase environmental protection and biodiversity within our operations, to use „green“ energy sources, e.g. biogas for electricity generation, to reduce greenhouse gas emissions, to increase the scope and level of employee training, and the like.

- 1.** Our stakeholders
- 2.** Our performance
- 3.** Our commitments
- 4.** Our goals



9 quality policy

Overall client satisfaction is vital for Stredoslovenská vodárenská prevádzková spoločnosť, a.s., therefore, we constantly strive to optimise our internal processes and thus improve the quality of the services we provide.

The integrated management system is now an integral part of our company's management, and we use it in all production and client processes and activities. This system has become an essential progressive element in the client relationship and a basis for continuous improvement. In 2022, our company successfully passed surveillance audits of the quality management system STN EN ISO 9001:2016, the environmental management system STN EN ISO 14001:2016, the occupational health and safety management system STN EN ISO 45001:2019 and the energy management system STN EN ISO 5001:2020. The audit examined selected articles of the ISO standards, again concluding that our system complies with their requirements, as well as our ability to meet the commitments of the integrated management system policy. The audit team confirmed the validity of the certificates obtained. The audits were carried out at the plants and facilities of the Zvolen, Žiar nad Hronom and

Prievidza plants. The audits were carried out by the certification company TÜV SÜD Slovakia s.r.o. Bratislava.

Our company thoroughly complies with the requirements of the standards throughout the year, which was also verified by regular internal audits held at individual plant sites. The goal remains the continuous improvement of our employees' approach to the environment and the quality of the services provided, as well as permanent compliance with H&S regulations. The biggest challenge in 2023 and beyond will be consistent energy management.

By purchasing and using PEFC-certified paper, the company demonstrates its commitment to promoting socially responsible business. Our company has made this commitment by signing the „Memorandum of Support for Sustainable Forest Management“ and declaring it through its environmental policy. We use the PEFC Slovakia logo on our printed materials.

ethics and compliance

At Stredoslovenská vodárenská prevádzková spoločnosť, a.s. several fundamental values in our activities guide us. Compliance with ethical and legal standards, non-tolerance of corruption, discrimination and anti-competitive behaviour are consistently among our priorities and the priorities of the Veolia Group. We have written all these values into our Code of Ethics.

Since 2021, the ISO 37001 Anti-Corruption Management System Certificate confirms our Company's long-term commitment to fighting corruption. The adopted set of rules of conduct to prevent corruption is regularly assessed, evaluated, monitored and updated as necessary. Internal and external audits also regularly review the functioning of the anti-corruption management system in our Company. In

2022, Bureau Veritas' external audit team concluded that our Company has established and maintained a management system following the ISO 37001: 2016 requirements, the established anti-corruption policy and the stated anti-corruption objectives.

As part of our Company's anti-corruption policy, we set annual anti-corruption targets, which we have been successful in meeting. One of the most important goals of our Company is to deepen the knowledge of our employees so that together we continue to meet all the set goals successfully, so we regularly prepare training courses for our employees, through which they deepen their knowledge of anti-corruption topics and learn how to react correctly in situations they may encounter in the performance of their professional duties.



10 environ- mental responsibility

Activities related to the production of drinking water and wastewater treatment are closely linked to the environment. Stredoslovenská vodárenská prevádzková spoločnosť, a.s. has an impact on the water cycle in nature and natural resources. Therefore, we strive to minimise our impact through the development and use of sustainable solutions. We use our potential to make optimal use of resources while protecting the balance of ecosystems to ensure that these resources remain available.

environmental protection

We have complied with our reporting obligation under environmental legislation to provide financial coverage for liability for environmental damage, including the estimated costs of remedial action and corrective measures to address environmental damage that the operator's work activities may cause.

Stredoslovenská vodárenská prevádzková spoločnosť, a.s. fulfils its reporting and payment obligations

following air protection legislation. We operate 36 medium stationary sources of air pollution and 49 small stationary sources of air pollution, of which:

- 28 small and 16 medium energy air pollution sources (combustion plants-boilers),
- 21 small and 20 medium sources of technological/fugitive air pollution (sewage sludge fields).



A key project aimed at protecting and promoting biodiversity is the „Biodiversity Protection at Veolia's technical sites“ programme. This year, we implemented the following measures and activities at the Rakytovce wastewater treatment plant site:



PLANTS

- Post-planting care:
- mowing vegetation in the pond meadow along with laying mulch (mowed vegetation) around the planted trees;
 - mowing of vegetation on the slope behind the auger pump station and grease and sand trap and placing mulch around the shrubs;
 - clearing the flowering zones created in 2021 of unwanted plants and reseeding with appropriate plant species;

Monitoring of plant species in the meadow with a pond:

- monitoring of plant species in the meadow, including established flowering zones

Result: we have seen an increase in the number of native meadow plant species from 39 to 70 species (79% increase)

POND

- mechanical clearing of filamentous algae, replenishment of natural algae control agent, and clearing of bankside vegetation of unwanted plants.

ANIMALS

1. maintenance of installed insect hotels;
2. installation of a post and pad and nest base for white stork to replace a nest on the gas house vent that is unsuitable for nesting.

INFORMATION ACTIVITIES

1. Information boards:
 - repair of the „Forest Habitat“ info board broken in a storm in late 2021;
 - addition of the info board for the pond and seven infographics (pond, rocky habitat, flowery zones, insect hotel);
2. Accompanying school groups during field trips and summer camp: six events in total;
3. Communication of results to external media:
 - TV Hronka (14. 4.);
 - accompaniment and interview with RTVS (Petra Strižková) - Story of the Week (15. 8.).
4. Presentation of the project at the European Green Premises international conference in Germany (paper entitled Biodiversity on Veolia premises in Slovakia).

11 waste management

In 2021, as part of the reduction of waste production, our company produced 13,361 tons of sludge, which is considered a by-product and not waste according to the valid decision of the District Offices in Banská Bystrica and Trenčín.

1,270,618 €

TOTAL COSTS OF DISPOSAL
OF WASTE AND SLUDGE
including transport costs
incurred in 2022

TOTAL PRODUCTION OF WASTE IN 2022

36,896 t OF WHICH: **36,887.8 t** OTHER WASTE **8.2 t** HAZARDOUS WASTE

In connection with the environmental policy of our company, we ensured the recovery of waste, which was disposed of in landfills in the previous period, the saved funds were reused to improve the environment in the field of waste management.

Other activities in the area of waste management were focused mainly on the thorough separation of waste and the improvement of the possibilities of its collection in our operations.

ENERGY RECOVERY OF SLUDGE

The company's priority is the energy recovery of sludge, which arises in connection with wastewater treatment. The aim of this activity was, in addition to the economic effect, also to reduce the burden

on the environment caused by the extraction of fossil fuels and natural gas and to reduce the production of waste - sludge from the treatment of municipal wastewater.

TOTAL SLUDGE DISPOSAL:

25,596 t OF WHICH: **10,361 t** Sludge from waste water treatment **14,370 t** Sludge from the treatment of waste water, which, according to the Waste Act, is considered a by-product and is not waste **865 t** Sludge from water clarification

WITHIN THE FRAMEWORK OF THE TECHNOLOGICAL PROCESSING OF BIODEGRADABLE WASTE IN THE WASTE MANAGEMENT SYSTEM, WE SUCCEEDED IN GAINING THE FOLLOWING:

2,165 MWh ELECTRICAL ENERGY **2,082,656 m³** BIOGAS **13,302 GJ** HEAT ENERGY

ANOTHER 10 TYPES OF WASTE FROM PRODUCTION:

5,199 t SOIL AND AGGREGATES	2,246 t EXCAVATED SOIL	1,610 t WASTE FROM SAND TRAPS	195 t MIXTURES OF CONCRETE AND TILES	404 t WASTE FROM SEWER CLEANING
1,130 t BITUMINOUS MIXTURES	315 t RAKINGS FROM BAR SCREENS	141 t MIXED WASTE FROM CONSTRUCTION WORKS	7.9 t DISCARDED ELECTRICAL EQUIPMENT	14.4 t MIXTURES OF FATS AND OILS

12 innovation

We believe that research, innovation, and sustainable technologies can solve many problems and move us forward. Every year we implement new measures and projects to increase efficiency and reduce environmental impact or improve services in the areas of information technology, energy, and the operation of water treatment plants, reservoirs and wastewater treatment plants.

water preparation

In 2022, the following measures and innovations were implemented in drinking water technologies and water treatment plants (WTP):

- ▶ Trial operation of the construction „Čierny Balog, WTP - supplementation of technology“, which solves the supplementation of the technology of the existing WTP with an ultrafiltration stage to improve the quality of the supplied drinking water in microbiological and biological indicators even in periods of turbid conditions in the surface of the Čierny potok water source. Based on the successful test operation, an application for a permit for the permanent operation of the structure was submitted on 15 December 2022.
- ▶ As part of the planned reconstructions of large WTPs, implementing the construction projects „Innovation and Modernisation of the Klenovec WTP“ and „Innovation and Modernisation of the Málinec WTP“ continued in 2022. In 2022, the implementation of the construction at the Klenovec WTP was completed, and the permit for the test operation of the structure was issued in December 2022. In 2022, the implementation of the new chemical and sludge management continued at the Málinec WWTP and the upgraded filters were gradually put into operation.
- ▶ The cooperation between StVPS, a. s. and Comenius University in Bratislava on a research project on magnesium enrichment of drinking water using a fluidised bed reactor continued. The project examines new possibilities of water hardening, which, in addition to a positive health effect, will also reduce the aggressiveness of the drinking water supplied to public water supply pipes, reduce corrosion damage to the pipes and extend their service life.
- ▶ In view of the cyanobacterium *Planktothrix rubescens* in the Turček reservoir, cooperation with the reservoir manager and the national water authorities continued to find appropriate options for limiting the further development of this cyanobacterium.

pumping stations and reservoirs

The following measures and innovations were implemented in 2021 in the pumping stations (PS) and reservoirs (VDJ):

- ▶ Modernisation of ASRTP (Automated control systems of technological and production processes) by replacing the Saia failure systems in the objects of the THP and TKŽ pipelines - PK2 Remata, PK3 Remata, VDJ Sklené, VDJ Hliník starý, VDJ Hliník nový, VDJ Šibeničný vrch I, VDJ Šibeničný vrch II, VDJ Bartošova Lehôtka, VDJ Lúčky, VDJ Jánsky vrch, VDJ Kremnické Bane and VDJ Turček.
- ▶ Modernisation of ASRTP by replacing outdated and malfunctioning Saia systems at the Motyčky WTP and related facilities at the Čunderlík WTP, Starý Mlyn WTP, Morho WTP, Podzemný tok WTP and Jergaly WTP.
- ▶ Reconstruction of the water supply pipeline in ulica Kralovohoľská, Banská Bystrica.
- ▶ Reconstruction of a water supply pipe in the village of Poniky.
- ▶ Connection of the village of Veľké Dravce to the supply pipe of the Prša-Buzitka-Veľké Dravce water pipeline.
- ▶ Reconstruction and extension of the water pipeline in the municipality of Valaská Belá.

sewage treatment plants

In 2021, the following measures and innovations were implemented in the waste water treatment technology and wastewater treatment plants (WWTP):

- The construction „WWTP Handlová - solution of the sludge terminal“ was put into permanent operation.
- Implementation of the constructions „Hriňová agglomeration - cesspit water transfer station“, „Prievidza WWTP - KGJ and residual gas burner“ was completed and were then put into permanent operation.
- WWTP constructions in agglomerations co-financed by EU funds have been put into trial operation:
 - Oslany agglomeration, Čereňany - sewerage and WWTP,
 - Nitrianske Pravno agglomeration - sewerage and WWTP,
 - Tornaľa agglomeration - sewerage and WWTP,
 - Podbrezová agglomeration - sewerage“.
- Test operation of the Valaská WWTP after complete reconstruction and extension.
- Implementation of constructions for the purpose of reconstruction, modernisation or addition of technologies:
 - Dudince WWTP - reconstruction
 - Kremnica - sewerage and wastewater treatment plant stage I
 - Lehota pod Vtáčnikom agglomeration - sewerage and WWTP
 - Hnúšťa WWTP, modernisation of the control system.
- Wastewater treatment plant Podkonice - repair of aeration system of activation tanks, installation of tertiary after-treatment - disinfection,
- Brezno WWTP - repair of the gas stack and construction of a new gas stack foundation.



sewer network

In 2022, the reconstruction of relief chambers on sewer networks continued to be carried out to bring the state of the facilities in line with the legislation in force. The renovations include equipping the facilities with equipment for capturing floating substances from the relieved wastewater and measuring equipment for monitoring the operation of the relief chambers. These modifications will reduce the pollution load on the receiving waters from the treated wastewater. In addition, the reconstruction of two relief chambers in Zvolen, one in Sliač and two in Hriňová, has been completed.

Stredoslovenská vodárenská prevádzková spoločnosť, a. s. is looking for technological solutions to adapt to changes in the composition of sewage wastewater,

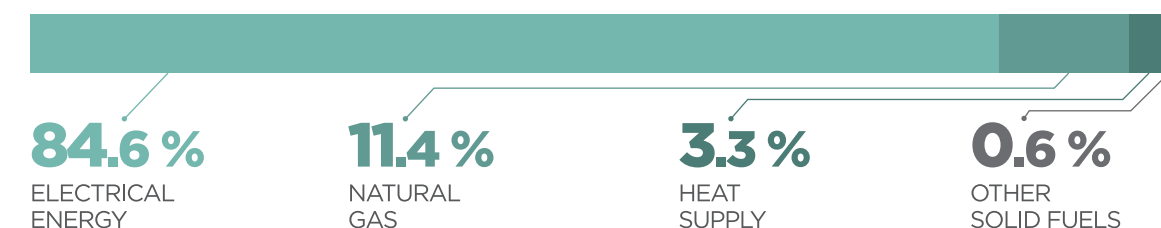
where, for example, the proportion of hygienic wet wipes or disposable nappies is beginning to increase. In selected sewage pumping stations on sewer networks, pumping technology is gradually being replaced, with equipment installed to enable sewage to be transported without repeatedly clogging the sewers and pumps in the pumping stations. In 2022, pumping equipment was replaced in the sewage pumping stations in the sewerage network in Zvolen and Brezno.

In 2022, as part of repairing the sewerage system in the Donovaly ski resort, 23 concrete sewer manholes were reconstructed using the REHAU system - a manhole in a manhole, with the original manhole being used as lost casing.

power engineering

In Stredoslovenská vodárenská prevádzková spoločnosť, a.s., energy and fuels consumption were managed in 2022 according to the agreed business terms and conditions and business contracts concluded based on price offers. The primary energy medium purchased from external suppliers at the technological facilities remains that of electricity in the amount of 30,977 MWh, a significantly smaller amount of natural gas, 6,961 MWh and heat in the amount of 3,558 MWh.

THE SHARE OF TOTAL ENERGY AND FUEL COSTS



Stredoslovenská vodárenská prevádzková spoločnosť, a.s. operates 652 electricity consumption points and 28 natural gas consumption points, which regularly, following Decree No.508/2009 Coll. and related regulations, ensure health and safety protection at work on technical equipment; it ensures professional inspections and

professional tests of reserved technical equipment, including official tests of Group A HVAC equipment. Corrective and preventive measures were performed to improve energy efficiency and reduce the energy intensity of processes and specific tasks resulting from the adopted short-term and long-term energy targets.

information technologies



Central Contract Register (CCR) project

In the second half of the year, the project for the central registration, commenting and approval of contracts on the Alfresco 7 platform, which is already deployed in Veolia Energia, was launched. As this entity has a different organisational structure (holding) from our company, it was impossible to adopt the solution

implemented with them. For this reason, we proposed modifications to the data model and workflow processes of the solution so that the recording and processing procedure would align with our work and approval procedures.

Technical Information System and Geographical Information System (TIS + GIS) interconnection project

The integration of these systems is being carried out in several phases, and in 2022 the topological and tracing functions were implemented and rolled out.

requirements import in EOD into the purchasing module in Helios Green

To simplify the processing of approved requests in EOD and the subsequent issuance of the order, we have worked out the analysis and possibilities of automatic download to the purchasing module in Helios Green, and it was necessary to modify the data models in both

systems and to program the procedure for importing data from EOD on the HeG side. In the last quarter, the project went into test operation. After testing and debugging, we expect to go live in early 2023.

cybersecurity

In 2022, as in the previous year, we worked to resolve corrective measures based on the final report of the November 2020 Cybersecurity Audit held in our Company to verify compliance with the obligations under Act No. 69/2018 Coll. Act on Cybersecurity and on Amendments to Certain Acts, where the compliance of the security measures adopted with the requirements under the Act and the related special regulations applicable to the security of the networks and information systems of the operator of the basic service was assessed for the individual networks and information systems of the basic service and those supporting the basic services, to ensure the required level of cybersecurity and to prevent cybersecurity incidents.

In 2022, together with the solution provider, we successfully set up and put into routine operation individual Security Incident Event Management (SIEM) tools and rules to identify and address all

security threats on IT infrastructure. This year, we also implemented this tool in other entities to have a unified system within Slovakia, which is very important for the project within the zone.

We continued the Veolia Central and Eastern Europe (VCEE) zone project, which has been running since 2021, under the name of Cybersecurity Hubgrade in the area of integrating local SIEM tools into a central platform and creating a central monitoring and coordination centre for the entire zone. By unifying the SIEM tools for the branch offices in the country, we are ready to integrate them into the central coordination centre.

Having eliminated almost all non-conformities, the Company has a high potential to achieve an adequate level of cybersecurity to achieve safe and reliable operation and delivery of the core service of StVPS, a.s. in light of the audit findings.

information system and APCS

Currently, a total of 410 objects of the water supply network are connected to the dispatching control, 372 of which are connected to the central dispatching server, and 38 are connected to local dispatching centres in Velký Krtíš and Zvolen. Within the sewerage network, 146 objects are connected to the dispatcher's supervision, and 17 direct accesses to wastewater treatment plants have been established for remote monitoring of the operation of the wastewater treatment plant technology.

Approximately ten water management facilities are connected to the dispatching system each year. Due

to the size of the territory in which StVPS, a.s. provides drinking water distribution and supervision by four dispatching centres with continuous operation.

Out of 146 sewerage objects, 101 are connected to one central server, and the others are connected to the visualisation of the respective WWTP. The supervision of the sewerage objects is ensured by the respective sewerage operations, which have established access to the central server with the sewerage objects according to the territorial scope and affiliation to the individual WWTPs. The mobile operators' network carries out all transmissions via their APNs.

13

financial statement

In 2022, the company achieved a positive profit after tax of € 109 thousand.

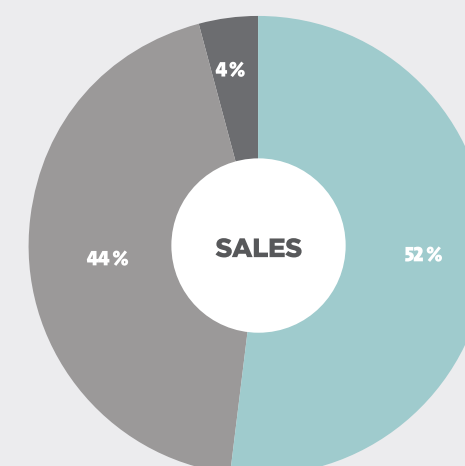
comments on the financial results in 2022

The Company achieved a net turnover of € 60.63 million in 2022. Of the net turnover, drinking water sales amounted to € 31.35 million, sewerage and rainwater amounted to € 26.87 million and other sales totalled € 2.42 million.

The total cost of the Company's economic activities in 2022 was € 62.01 million. Compared to the previous period, costs increased by 3.86%, which in financial terms amounts to € 2.31 million, with

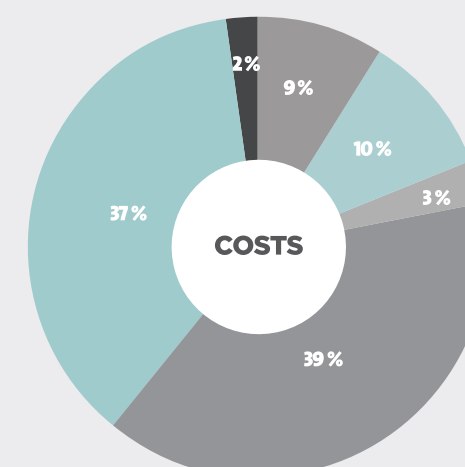
this increase mainly influenced by the increase in the price of materials and energy, which increased by 9.49%. The most significant cost item in 2022 was also services, totalling € 25.04 million, of which the most significant part is the rental of water and sewerage infrastructure, amounting to € 14.02 million. Other significant cost items included personnel costs of € 22.36 million, material costs of € 5.26 million, energy consumption of € 4.56 million and repair and maintenance costs of € 1.58 million.

...



TURNOVER FOR 2022

- **52 %** DRINKING WATER
- **4 %** OTHER PERFORMANCES
- **44 %** DRAINED WATER



COSTS FOR ECONOMIC ACTIVITY

- **37 %** WAGE, LEGAL AND OTHER SOCIAL COSTS
- **2 %** DEPRECIATION AND ADJUSTMENTS TO ASSETS
- **9 %** MATERIAL CONSUMPTION
- **10 %** ENERGY CONSUMPTION
- **3 %** REPAIRS AND MAINTENANCE
- **39 %** OTHER SERVICES

The value of the Company's total assets as of 31 December 2022 was € 19.49 million, of which non-current assets represented € 5.28 million at residual value. Investments amounting to € 1.21 million were directed towards the modernisation and renewal of tangible and intangible assets to increase the efficiency of operations and management processes. Current assets amounting to € 13.13 million represent 67.36% of the value of assets, the largest share of which is accounted for by short-term receivables amounting to € 11.49 million. The cash balance at the end of the year amounted to € 0.7 million.

On the liabilities side, the most significant item is current liabilities amounting to € 9.19 million, of which trade payables account for € 3.65 million. As of 31 December 2022, the Company had drawn down a medium-term loan of € 5 million and a short-term loan of € 2.5 million from Veolia Environnement S.A., Paris. The Company did not draw any loans from banking entities in 2022. The Company's shareholders' equity amounted to € 3.44 million. It decreased by € 0.78 million compared to 2022, mainly due to the lower profit for the current financial year compared to the previous year.

The Company's overall financial situation was stable during the year, and it fulfilled its obligations within the set timeframes, especially towards employees,

government institutions, business partners and other suppliers.

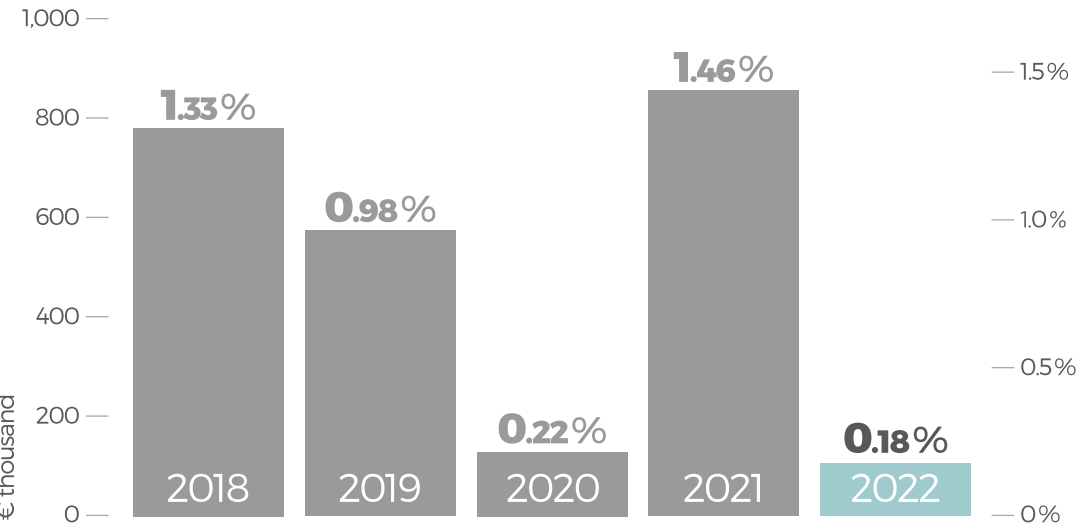
For 2022, the Company achieved a positive result after tax of € 109 thousand. The Company achieved this result with total revenues of € 62.35 million and total expenses of € 62.25 million. Income tax payable amounted to € 29 thousand, and deferred tax amounted to € 58 thousand.

The result and the economic development are mainly influenced by the high inflation rate and the growth of input prices, which could not be applied to the prices of water and sewerage charges due to the price regulation set in this way.

The General Meeting will decide on the distribution of the profit for the 2022 financial year. The Statutory Body proposes the General Meeting to reallocate the result to retained earnings of previous years.




No events have occurred after 31 December 2022 that would have a material effect on the fair presentation of the facts underlying the accounts. The Company did not undertake any research and development activities in 2022. The Company did not acquire treasury shares, temporary warrants or business interests of the parent accounting entity during 2022.

development of economic results and profit rate



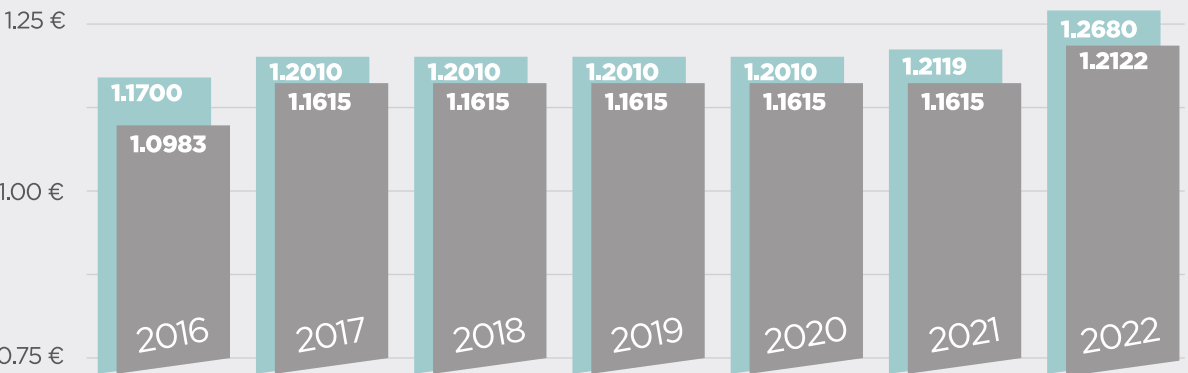
pricing for drinking water and sewerage for 2022

Throughout 2022, the maximum prices for the production and supply of drinking water by public water supply and the collection and treatment of wastewater by public sewerage were as follows, excluding VAT:

	until 12. 9. 2022:	from 12. 9. 2022:
 MAXIMUM PRICE FOR THE PRODUCTION AND SUPPLY OF DRINKING WATER BY MEANS OF A PUBLIC WATER-SUPPLY NETWORK	1.2119 €/m³	1.2680 €/m³
 MAXIMUM PRICE FOR THE PRODUCTION AND DISTRIBUTION OF DRINKING WATER BY MEANS OF A PUBLIC WATER-SUPPLY NETWORK	0.6797 €/m³	0.6797 €/m³
 MAXIMUM COST FOR DRAINAGE AND TREATMENT OF WASTE WATER BY MEANS OF PUBLIC SEWERS	1.1999 €/m³	1.2122 €/m³

The above prices are approved following Act No 250/2012 Coll. 250/2012 on regulation in network industries and amendment and supplementation of certain acts, as amended, following the Decree of the Office for Regulation of Network Industries (ÚRSO) No. 21/2017 Coll. No 0036/2022/V of 7. 9. 2022, intended for Stredoslovenská vodárenská prevádzková spoločnosť, a.s., which entered into force on 16 February 2017, Banská Bystrica, valid from 12 September 2022. The decision amends ÚRSO Decision No. 0070/2021/V of 03 November 2021, ÚRSO Decision No. 0011/2022/V of 26 January 2022, Decision No. 0214/2017/V of 24 February 2017, Decision No. 0259/2017/V of 20 June 2017 and Decision No. Stredoslovenská prevádzková vodárenská spoločnosť applied the above prices after the first deduction from 12.09.2022. The decisions of the ÚRSO are available for consultation at the company's registered office or on the website www.stvps.sk.

development of water and sewage prices excluding VAT



BALANCE SHEET on 31. 12. 2022 (in €)

Code	ASSETS	Line Number	Current Accounting Period		Previous Accounting Period
			1	2	
a	b	c	Gross- section 1 Correction- section 2	Net 2	Net 3
	TOTAL ASSETS I. 02 + I. 33 + I. 74	01	39,064,739 19,571,449	19,493,290	18,249,330
A.	Long-term assets I. 03 + I. 11 + I. 21	02	23,109,467 17,828,608	5,280,859	5,367,664
A.I.	Long-term intangible fixed assets total (I. 04 to I. 10)	03	3,598,774 3,058,664	540,110	526,426
2.	Software	05	3,580,450 3,058,664	521,786	521,786
6.	Procured long-term intangible fixed assets	09	18,324	18,324	4,640
A.II.	Long-term tangible fixed assets total (I. 12 to I. 20)	11	19,454,172 14,769,944	4,684,228	4,781,990
2.	Buildings	13	7,050 6,811	239	827
3.	Individual movable assets and sets of movable assets	14	18,934,903 14,763,133	4,171,770	4,737,902
6.	Other long-term tangible assets	17	5,740	5,740	5,740
7.	Procured long-term tangible fixed assets	18	506,479	506,479	31,938
8.	Advances made for tangible fixed assets	19			5,583
A.III.	Non-current financial assets total (I. 22 to I. 29)	21	56,521	56,521	59,248
A.III.1.	Equity securities and interests in affiliated entities	22	1,458	1,458	2,235
2.	Securities and shares with the exception of affiliated accounting units	23	52,597	52,597	54,655
4.	Loans to affiliated entities	25	2,466	2,466	2,358
B.	Short-term assets I. 34 + I. 41 + I. 53 + I. 66 + I. 71	33	14,873,691 1,742,841	13,130,850	12,481,409
B.I.	Stocks total (I. 35 + I. 40)	34	592,774 41,729	551,045	404,653
B. I.1.	Material	35	592,142 41,729	550,413	402,858
6.	Inventory prepayments provided	40	632	632	1,795
B.II.	Long-term receivables total (I. 42 + I. 46 + I. 52)	41	375,618	375,618	423,443
B.II.1.	Trade receivables (I. 43 + I. 45)	42	25,020	25,020	15,172
1.c.	Other trade receivables	45	25,020	25,020	15,172
8.	Deferred tax receivables	52	350,598	350,598	408,271
B.III.	Short-term receivables total (I. 54 + I. 58 + I. 65)	53	13,187,637 1,701,112	11,486,525	10,758,510
B.III.1.	Trade receivables total (I. 55 to I.57)	54	13,004,587 1,694,858	11,309,729	10,742,242
1.a.	Trade receivables from affiliated accounting units	55	159,052	159,052	175,565
1.b.	Trade receivables within equity, except receivables from related entities	56	240	240	240
1.c.	Other trade receivables	57	12,845,295 1,694,858	11,150,437	10,566,437
2.	Net contract value	58	463	463	633
3.	Tax claims and subsidies to units	63	135,656	135,656	
9.	Other receivables	65	46,931 6,254	40,677	15,635
B.V.	Total financial accounts (I. 72 to I. 73)	71	717,662	717,662	894,803
B.V.1.	Cash	72	72,725	72,725	91,611
2.	Bank accounts	73	644,937	644,937	803,192
C.	Total accruals and deferrals (I. 75 to I. 78)	74	1,081,581	1,081,581	400,257
C.1.	Expenses for future periods, long-term	75	878,862	878,862	287,406
2.	Expenses for future periods, short-term	76	202,719	202,719	112,851

Code	PASSIVES	Line Number	Current Accounting Period	Previous Accounting Period
a	b	c	4	5
	TOTAL EQUITY AND LIABILITIES I. 80 + I. 101 + I. 141	79	19,493,290	18,345,953
A.	Equity I.81+I.85+I.86+I.87+I.90+I.93+I.97+I.100	80	3,444,671	4,230,706
A.I.	Basic capital total (I.82 to I.84)	81	34,000	34,000
A.I.1.	Registred basic capital	82	34,000	34,000
A.III.	Other capital funds	86	4,444,123	4,444,123
A.IV.	Legal reserve funds (I.88+I.89)	87	10,120	10,120
A.IV.1.	Legal reserve fund and indivisible fund	88	10,120	10,120
A.VI.	Valuation differences from the revaluation sum (I.94 to 96)	93	-1,153,329	-1,150,494
A.VI.1.	Valuation differences from revaluation of assets and liabilities	94	-1,153,329	-1,150,494
A.VIII.	Profit / loss for the period after tax (+/-) I.01 – (I.81+I.85+I.86+I.87+I.90+I.93+97+101+141)	100	109,757	892,957
B.	Liabilities I. 102+118+121+122+136+139+140	101	16,045,057	14,115,158
B.I.	Long-term liabilities total (I. 103+107 to 117)	102	5,137,239	5,152,266
B.I.1.	Long-term trade liabilities (I. 104 to I. 106)	103	24,516	17,777
1.c.	Other trade liabilities	106	24,516	17,777
3.	Other liabilities to affiliated accounting units	108	5,000,000	5,000,000
9.	Liabilities from the Social Fund	114	112,723	134,489
B.II.	Long-term reserves (I. 119 + I. 120)	118	718,813	718,470
2.	Other reserves	120	718,813	718,470
B.IV.	Short-term liabilities total (I.123+127 to 135)	122	9,188,428	7,135,062
B.IV.1	Trade liabilities total (I. 124 to 126)	123	3,652,994	3,293,173
1.a.	Trade liabilites to affiliated accounting units	124	186,643	127,587
1.b.	Liabilities from business dealings within equity participation, except for liabilities to connected accounting units	125	5520	
1.c.	Other trade liabilities	126	3,460,831	3,165,586
3.	Other liabilities to affiliated accounting units	128	2,511,083	504,357
6.	Liabilities to employees	131	982,771	1,069,946
7.	Social insurance liabilities	132	678,677	689,683
8.	Tax liabilities and subsidies	133	1,343,355	1,554,231
10.	Other liabilities	135	19,548	23,672
B.V.	Short-term reserves (I.137+138)	136	1,000,577	1,109,360
B.V.1.	Legal reserves	137	83,513	58,277
2.	Other reserves	138	917,064	1,051,083
C.	Total accruals and deferrals (I. 142 to I. 145)	141	3,562	89
2.	Short-term deferred expenditures	143	3,364	15
4.	Short-term deferred revenues	145	198	74

Profit and Loss Statement as of 31. 12. 2022 (in €)

Code	Item	Line Number	Real status	
			Current Accounting Period	Previous Accounting Period
a	b	c	1	2
*	Net turnover (part of acct. 6 in accordance with the law)	01	60,634,576	60,095,112
**	Total revenue from economic activities (I. 03-09)	02	62,351,365	60,972,130
III.	Revenue from sales of services	05	60,634,576	60,095,112
V.	Activation	07	11,113	4,123
VI.	Sales of fixed intangible assets tangible fixed assets and materials	08	21,473	37,767
VII.	Other revenues from economic activity	09	1,684,203	835,128
**	Operating costs in total (I. 11+12+13+14+15+20+21+24+25+26)	10	62,009,700	59,703,298
B.	Consumed material, energy and other non-inventory items	12	11,620,817	10,614,010
C.	Adjustments to inventories	13	12,201	3,812
D.	Services	14	25,039,700	24,888,728
E.	Personal costs	15	22,357,100	21,311,015
E.1.	Wages and salaries	16	15,438,512	14,572,017
2.	Remuneration to members of corporate bodies and cooperatives	17	124,935	123,607
3.	Social insurance costs	18	5,593,290	4,947,051
4.	Social costs	19	1,200,363	1,369,374
F.	Taxes and charges	20	1,273,316	1,224,387
G.	Write-offs and provisions for intangible fixed assets and tangible fixed assets (I.22+23)	21	1,387,992	1,381,166
G.1.	Depreciation of intangible and non-current tangible fixed assets	22	1,387,992	1,381,166
H.	Net book value of fixed assets and inventory sold	24	2,542	12,203
I.	Adjustments to receivables	25	26,074	-17,814
J.	Other operating costs	26	289,958	285,791
***	Economic outturn (I. 02 to I. 10)	27	341,665	1,268,832
*	Added value (I.03+04+05+06+07) – (I.11+12+13+14)	28	23,972,971	24,592,685
**	Revenues from financial activity in total (I.30+31+35+39+42+43+44)	29	7,592	709
IX.	Income from long - term financial assets, total	31	108	108
IX.1.	Income from securities and shares from affiliated entities	32	108	108
XI.	Interest on income (I. 40 + I. 41)	39		526
XI.1.	Interest on income from affiliated entities	40		526
XII.	Exchange rate gains	42	7,484	75
**	Financial activity costs in total (I.46+47+48+49+52+53+54)	45	153,215	112,576
N.	Interest on costs (I.50+51)	49	92,239	61,348
N.1.	Interest on costs for affiliated accounting entities	50	92,239	61,348
O.	Exchange rate losses	52	9,230	2,819
Q.	Other costs of financial activity	54	51,746	48,409
***	Profit / loss from financial activity (I. 29 to I. 45)	55	-145,623	-111,867
****	Profit / loss for the accounting period before tax (+/-) (I. 27 + I. 55)	56	196,042	1,156,965
R.	Income tax (I. 58 + I. 55)	57	86,285	264,008
R.1.	Income tax payable	58	28,612	256,047
2.	Income tax deferred	59	57,673	7,961
****	Profit / loss for the accounting period after tax (+/-) (I. 56 - I. 57 - I. 60)	61	109,757	892,957

Cashflow Statement as of 31. 12. 2022 (in €)

	2022 (EUR)	2021 (EUR)
CASH FLOW FROM OPERATING ACTIVITIES		
Cash flow from operating activities	2,321,167	2,045,098
Interest paid	-92,239	-61,348
Interest received	0	527
Income tax paid	-312,247	-179,170
Cash flows before items of exceptional extent or occurrence	1,916,681	1,805,107
Income from items of exceptional extent or occurrence	0	0
Net cash flow from operating activities	1,916,681	1,805,107
CASH FLOW FROM INVESTMENT ACTIVITIES		
Purchase of fixed assets	-1,214,763	-1,229,245
Revenue from sale of fixed assets	20,661	36,130
Expenses for long - term loans of the subsidiary	-108	-108
Net cash flow from investment activities	-1,194,210	-1,193,223
CASH FLOW FROM FINANCIAL ACTIVITIES		
Revenue from loans - group	0	0
Long-term commitments	-24,516	-17,777
Deposits in subsidiaries	0	0
Dividends paid	-875,097	-697,141
Net cash flow from financial activities	-899,613	-714,918
(Decrease) increase of cash and cash equivalents	-177,142	-103,034
Cash and cash equivalents at the beginning of the accounting year	894,804	997,838
Cash and cash equivalents at the close of the accounting year	717,662	894,804
NET PROFIT (before deduction of interest, tax items and items of exceptional extent or occurrence)	288,281	1,217,786
Adjustments of non-cash operations:		
Depreciation of long-term tangible and intangible assets	1,387,992	1,381,166
Rectified item to receivables	26,074	-17,814
Rectified item to inventories	12,201	3,812
Reserves	-108,440	198,065
Profit from sale of fixed assets	-18,931	-25,488
Other non-cash operations	0	0
Operating profit before change in working capital	1,587,177	2,757,527
Change in working capital:		
Decrease (increase) in trade receivables and other receivables (including accruals and deferrals of assets)	-1,230,188	55,202
Decrease (increase) of inventories	-158,592	-8,469
(Decrease) increase of liabilities (including accruals and deferrals of passives)	2,122,770	-759,162
Cash flow from current operations	2,321,167	2,045,098

Cash

Cash is understood as cash, cash equivalents, current account funds in banks or branches of foreign banks, an overdraft account, and part of the balance of the money which is used to bridge the time gap between transfers between the current account and petty cash or between two bank accounts.

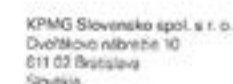
Cash equivalents

Cash equivalents means short-term financial assets that are exchangeable for a pre-determined amount of cash that is not subject to a significant change in value over the next three months from the date on which the financial statements are prepared, for example, term deposits in bank accounts that are deposited on a three-month notice period, liquid securities for trading, preference shares purchased by an entity that are due within three months of the date of preparation of the financial statements.



Independent Auditor's Report

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Translation of the Independent Auditors' Report originally prepared in Slovak language

To the Shareholder, Supervisory Board and Board of Directors of Stredoslovenská vodárenská prevádzková spoločnosť, a.s.

Report on the Audit of the Financial Statements

Qualified Opinion

We have audited the financial statements of Stredoslovenská vodárenská prevádzková spoločnosť, a.s. (the "Company"), which comprise:

- the balance sheet as at 31 December 2022;
- the income statement for the year then ended; and
- notes, including a summary of significant accounting policies.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion section, below, the accompanying financial statements give a true and fair view of the financial position of the Company as at 31 December 2022, and of its financial performance for the period then ended in accordance with the Act No. 431/2002 Coll. on Accounting as amended ("the Act on Accounting").

Basis for Qualified Opinion

During 2010, the Company recognized an impairment loss of EUR 24,661 thousand for the entire carrying amount of its goodwill. This represents a departure from the relevant provisions of the Slovak Act on Accounting, which require for goodwill to be amortized over the term corresponding to the estimated period of consumption of future economic benefits therefrom. The duration of the rental and operation contract for the water and sewerage infrastructure, to which the goodwill relates, is twenty-six years. Had the Company complied with the requirements of the Act, the stated amounts of intangible assets and retained earnings would each have been increased by EUR 12,331 thousand as at 31 December 2022 and by EUR 13,279 thousand as at 31 December 2021. In addition, for the years ended 31 December 2022 and 31 December 2021, respectively, amortization expense would have been increased by EUR 948 thousand and net profit decreased by the same amounts. Our audit opinion on the prior year's financial statements was also modified accordingly.



We conducted our audit in accordance with International Standards on Auditing ("ISAs"). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the ethical requirements of the Act No. 423/2015 Coll. on statutory audit and on amendments to Act No. 431/2002 Coll. on accounting as amended ("the Act on Statutory Audit") including the Code of Ethics for an Auditor that are relevant to our audit of the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Responsibilities of the Statutory Body and Those Charged with Governance for the Financial Statements

The statutory body is responsible for the preparation of financial statements that give a true and fair view in accordance with the Act on Accounting, and for such internal control as the statutory body determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the statutory body is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the statutory body either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control;
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the statutory body;
- Conclude on the appropriateness of the statutory body's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern;



- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

Reporting on other information in the Annual Report

The statutory body is responsible for the other information. The other information comprises the information included in the Annual Report prepared in accordance with the Act on Accounting but does not include the financial statements and our auditors' report thereon. Our opinion on the financial statements does not cover the other information in the Annual Report.

In connection with our audit of the financial statements, our responsibility is to read the other information in the Annual Report that we have obtained prior to the date of the auditors' report on the audit of the financial statements, and, in doing so, consider whether the other information is materially inconsistent with the audited financial statements or our knowledge obtained in the audit of the financial statements, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

The Annual Report of the Company was not available to us as of the date of this auditors' report on the audit of the financial statements.

When we obtain the Annual Report, based on the work undertaken in the course of the audit of the financial statements we will express an opinion as to whether, in all material respects:

- the other information given in the Annual Report for the year ended 31 December 2022 is consistent with the financial statements prepared for the same financial year; and
- the Annual Report contains information required by the Act on Accounting.

In addition, we will report whether we have identified any material misstatement in the other information in the Annual Report in light of the knowledge and understanding of the Company and its environment that we have acquired during the course of the audit of the financial statements.

Audit firm:
KPMG Slovensko spol. s r.o.
License SKAU No. 96

Responsible auditor:
Ing. Jakub Majerník, ACCA
License UDVA No. 1259

Bratislava, 3 March 2023

This is a translation of the original Slovak Auditors' Report into English language. The financial statements have not been translated. For a full understanding of the information stated in the Auditors' Report, the Report should be read in conjunction with the full set of the financial statements prepared in Slovak.

report of the supervisory board 2022



Report of the Supervisory Board of StVPS, a.s. to the annual financial statement for 2022

At its meeting, the Supervisory Board reviewed in accordance with § 198 of the Commercial Code and in accordance with Art. XII. para. 4 of the Company's Articles of Association to the regular individual financial statement for 2022.

The report of the Supervisory Board on the financial year 2022 is prepared on the basis of the minutes from the meetings of the Supervisory Board, control activities and the statement of the company's auditor regarding the regular individual financial statements for 2022.

After reviewing the financial statement for 2022 and the report of the independent auditor, KPMG Slovensko spol. s r. o., the Supervisory Board states that the performed activities related to the subject of activity are carried out in accordance with the relevant legal provisions and the company keeps accounting in accordance with the Accounting Act and internal regulations. The Supervisory Board also notes the auditor's conditional opinion regarding the one-off amortisation of goodwill based on the decision of the sole shareholder and declares that no deficiencies have been identified that would prevent the approval of the company's financial statement and annual report for 2022.

The Supervisory Board states that the regular individual financial statement of StVPS, a.s. in all significant contexts expresses the financial situation of the company, the result of its management and cash flows as of 31.12.2022.

The members of the Supervisory Board were further acquainted with the proposal of the Board of Directors for the distribution of profits and the draft annual report for 2022. On the basis of the resolution adopted, the Supervisory Board recommends the Ordinary General Meeting to **approve** the financial statements together with the proposal for the distribution of the profit for 2022 and the annual report for 2022.

The Supervisory Board would like take the opportunity to express their gratitude to all the employees of the company for their approach, willingness and commitment in ensuring an uninterrupted supply of water and sewage disposal during 2022. Thanks are also due to the members of the Board and our partners, the representatives of the towns and municipalities, for their cooperation and professional approach.

Banská Bystrica, March 2023

Denisa Beníčková
Chairwoman of the Supervisory Board



Stredoslovenská vodárenská
prevádzková spoločnosť, a.s.



2022

ANNUAL REPORT

Stredoslovenská vodárenská prevádzková spoločnosť, a. s.
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Call Centre

0850 111 234

e-mail: cc@stvps.sk | fax: +421 48 4327 888

CUSTOMER CENTRES

Banská Bystrica | Partizánska 73, 974 01 BB
Prievidza | V. Clementisa 52, 971 55 PD
Lučenec | Komenského 4, 984 53 LC
Rimavská Sobota | Duklianskych hrdinov 42, 979 01 RS
Veľký Krtíš | Banícka 39, 990 01 VK
Brezno | Sekurisova 4, 977 01 BR
Žiar nad Hronom | SNP 125, 965 01 ZH
Zvolen | Ľ. Štúra 2208/15, 960 01 ZV

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