

| 1 | | 2 | | | | 3 | | | | |
|----------------|--------------|---------------|---------------|--------------|--------------|----------------------------|---------------------------------|--|----------------------------------|--|
| Spokojný | Nespokojný | Telefonicke | Osobne | E-mail | Poštou | Kvalita vody, tlak vody... | Poruchy, Prerušená dodávka vody | Cena vodného a stočného, Fakturácia... | Zmluvy, Zmena majiteľa, záloh... | |
| 7 | 0 | 3 | 7 | 2 | 0 | 5 | 2 | 1 | 3 | |
| 7 | 0 | 4 | 7 | 0 | 0 | 0 | 1 | 1 | 6 | |
| 12 | 0 | 2 | 7 | 1 | 2 | 1 | 1 | 4 | 9 | |
| 17 | 0 | 5 | 12 | 2 | 0 | 3 | 4 | 5 | 9 | |
| 43 | 0 | 14 | 33 | 5 | 2 | 9 | 8 | 11 | 27 | |
| 100,00% | 0,00% | 25,93% | 61,11% | 9,26% | 3,70% | 16,36% | 14,55% | 20,00% | 49,09% | |

