

Stredoslovenská vodárenská  
prevádzková spoločnosť, a.s.

# Annual Report 2008



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## Basic Data

Trade Name:	Stredoslovenská vodárenská prevádzková spoločnosť, a. s.
Established on:	01. 01. 2006
Seat:	Partizánska cesta 5, 974 01 Banská Bystrica, Slovak Republic
Legal Form:	Joint-stock company
Identification No:	36 644 030
VAT REG NO:	SK 2022102236
Capital Stock:	1 000 000,- SKK
Registered on:	Trade Register of District Court in Banská Bystrica, Section: Sa, Insert No.: 840/S 01. 01. 2006

### Main Business Activities:

- operating the public water-supply systems of 1st up to 3rd category,
- operating the public sewerage systems of 1st up to 3rd category,
- consulting, technical and expert assistance in the area of production, treatment and supply of drinking and industrial water, operating the water-supply systems, sewerage systems and waste water treatment plants,
- cleaning of water pipelines and sewerage lines,
- execution of sewerage systems inspections by instrument techniques,
- searching of hidden water leaks by correlation and electro-acoustic techniques,
- setting-out of water-supply systems, sewerage systems and armatures and determination of contact areas for instrument techniques connecting,
- measurement of wastewater volumes in measuring objects and sewerage systems with determination of immediate or cumulative flow by instrument techniques,
- physical-chemical, radiological, microbiological and hydro-biological analysis of drinking, industrial and sewage waters, including technological waters analysis in accredited laboratories,
- execution of water-tightness tests of water management objects and equipment,
- business activities in the area of disposal of other than dangerous waste,
- execution of technical inspection of pipelines,
- renting of machines, instruments and equipment,
- designing, solution and evaluation of geological tasks of hydro-geological survey, engineering-geological survey and environment geological survey,
- public procurement,
- repairs and installation of water-meters,
- realization of buildings and their conversions,
- realization of simple and small buildings and their conversions,
- accomplishment of site manager activities,
- accomplishment of building inspection activities,
- repairs of electric equipment,
- execution of professional inspections and professional testing of dedicated electrical equipment,
- installation, maintenance and service of electrical equipment,
- road automobile transport – domestic freight road transport,
- renting of real estates,
- power production in small water power plants with the output up to 5 MW,
- engineering activities in building industry in range of free business.



# Editorial

Dear Madams and Sirs, Dear Shareholders,

The main target set for our company for the year 2008 was the consolidation of its economy and continuing in providing the high quality services for the final customers.

I am delighted to state that our company has experienced a further successful year when we managed to realize our targets and provide quality services for our partners and customers in the field of public water-supply systems and sewage systems operating.

The most successful activities were:

- preparation of drinking water laboratory in Prievidza for accreditation and its subsequent accreditation,
- preparation and gaining the ISO 9001 Certificate; by this Certificate our company was integrated into the category of the companies which put their maximum accent on quality of provided services and satisfaction of customers,
- putting into operation the training centre of the Institute for Environmental Services with the aim to improve the professional skills of our employees,
- GIS System development,
- continuing in pursuing the action plans aimed at reduction of water not invoiced, and inflow of other waters into the sewage system.

Our permanent targets remain still providing the continuous supply of drinking water and ensuring the sewage system.

Our company does not forget about the training and education. The evidence thereof are the realized projects for schools, through which we try to evoke the awareness of the environmental problematic by our youngest generation, its relationship to our environment and to water as a base of life. We would like to continue in these activities also in the future.

Although we take pleasure in the results achieved in the year 2008, but we cannot forget the new challenges and tasks which are waiting for us and will move us forward so that we could keep the tendency of a modern, progressive and custom-oriented company. We will place primary emphasis on strengthening of relationships with our partners, taking care of our employees and customers, further on meeting the legislative and primary environmental requirements, strict adhering to the criteria of safety and health protection at work and respecting the quality standards.

Finally I would like to express my thanks for the cooperation and support especially to my colleagues and to all employees of StVPS, a.s., to the shareholders, members of the Board of Directors and Supervisory Board and naturally to our partners for their accommodating approach and confidence.

I wish to us all that the next year would be more successful, that we could keep the mutual correct relationships and that the importance of the water system industry in Slovakia would reach the same level as important is for us the VODA (WATER).

Ing. Peter Martinka  
Managing Director of StVPS, a.s.





## Company Profile



# Company Profile

Statutory Bodies of the Company as per 31.12.2008

## Board of Directors

**Chairman of the Board of Directors**  
Philippe Guitard

**Members of the Board of Directors**  
Etienne Petit  
Ing. Robert Tencer  
Ing. Miroslav Kusein  
Ing. Peter Martinka

**Supervisory Board**  
Ing. Robert Javorčík  
Tomáš Paclík  
Ing. Ivan Kubinec  
Rostislav Čáp  
Ján Kováčik  
Zdeněk David

## Executive Management of the Company

**Managing Director**  
Ing. Peter Martinka

**Economic Director**  
Ing. Peter Dobrý

**Director for Production-Operational Activities**  
Ing. Robert Javorčík

**Commercial Directress**  
Ing. Mária Vicianová

**Directors of Plants**

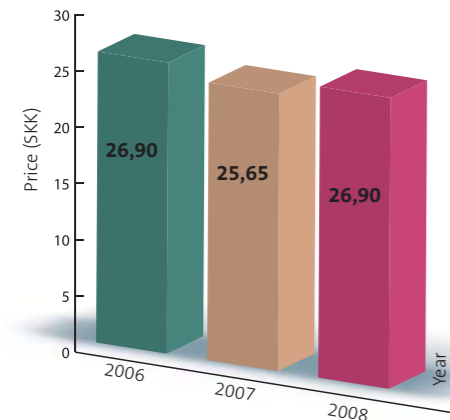
Plant 01 Banská Bystrica	Ing. Pavol Badinský
Plant 02 Lučenec	Ing. Ladislav Solkový
Plant 03 Prievidza	Ing. Vladimír Švec
Plant 04 Rimavská Sobota	Ing. Branislav Jurík
Plant 05 Veľký Krtíš	PaedDr. Zoltán Balla
Plant 06 Zvolen, Žiar nad Hronom	Ing. Milan Vlček
Plant 08 SVS Banská Bystrica	Ing. Jozef Ivanič

# Comments on Financial Results

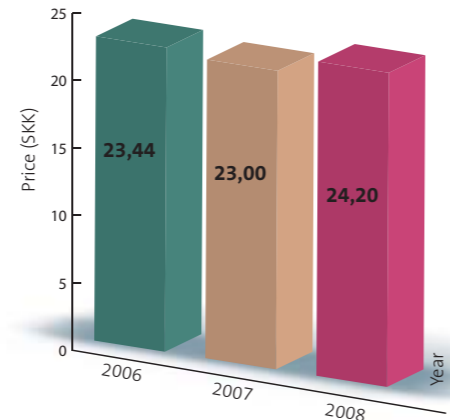
From the viewpoint of total achieved results and financial indicators the year 2008 can be marked by the attribute – successful. It was the year, when we managed to fulfil our commercial and operational tasks and we prepared ourselves to a successful transition to the joint European currency.

The revenues from the sales of own products and services in the height of 1 557 609 thousand SKK (51 703.15 thousand €) represented the slight increase by 6.39 % in comparison with the last year. One of the factors influencing the revenues increase were the building operations realized for the investment program of the owner of waterworks and sewage infrastructure as well as commencement of building works on the realization of the program called “Ensuring the Supply of Drinking Water in the South Part of the District Veľký Krtíš”. The third key factor was the Resolution of the Institute for Regulation of Network Industries for the year 2008, according to which the maximum price for the production and supply of drinking water grew by 4.87 % compared with the year 2007 (stating that the price level of water utility reached only the same price level of water utility as in 2006). Maximum price for diversion and treatment of wastewater through public canalization grew by 5.21 % compared with the year 2007. Percentage growth of prices for water and sewage water utilities had no effect on the expected revenues of our most important commercial commodities also from the following reasons: closing of some commercial companies, saving measures in water consumption by the consumers and lasting stagnation in new business activities entry into the region.

Development of Price for Water Utility excl. VAT in the Years 2006-2008



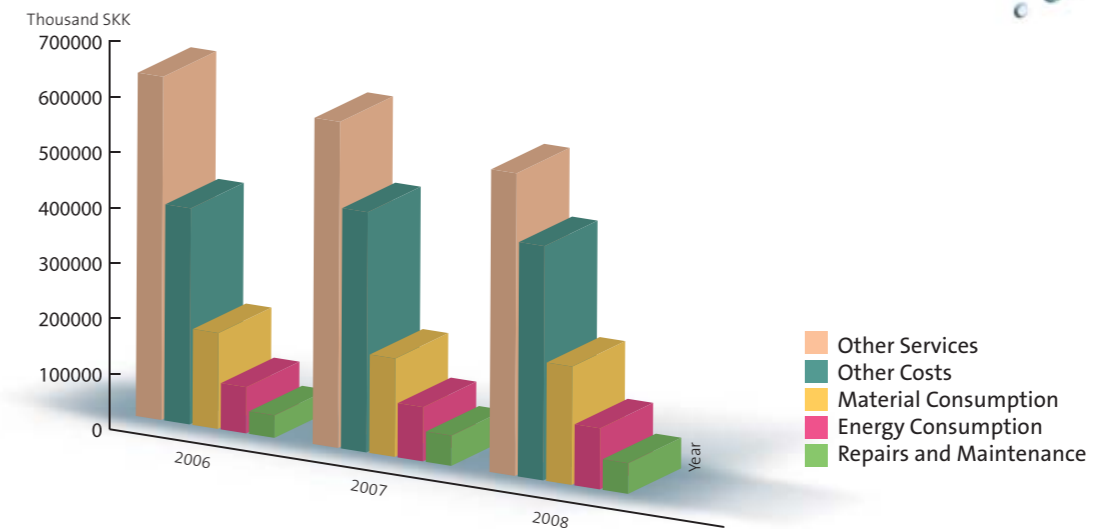
Development of Price for Waste Water Utility excl. VAT in the Years 2006-2008



The highest cost items were: other services 567 901 thousand SKK (18 850.86 thousand €), personal costs 439 780 thousand SKK (14 598.02 thousand €), material consumption 222 095 thousand SKK (7 372.20 thousand €), energy consumption 114 621 thousand SKK (3 804.72 thousand SKK), repairs and maintenance 57 581 thousand SKK (1 911.34 thousand €).



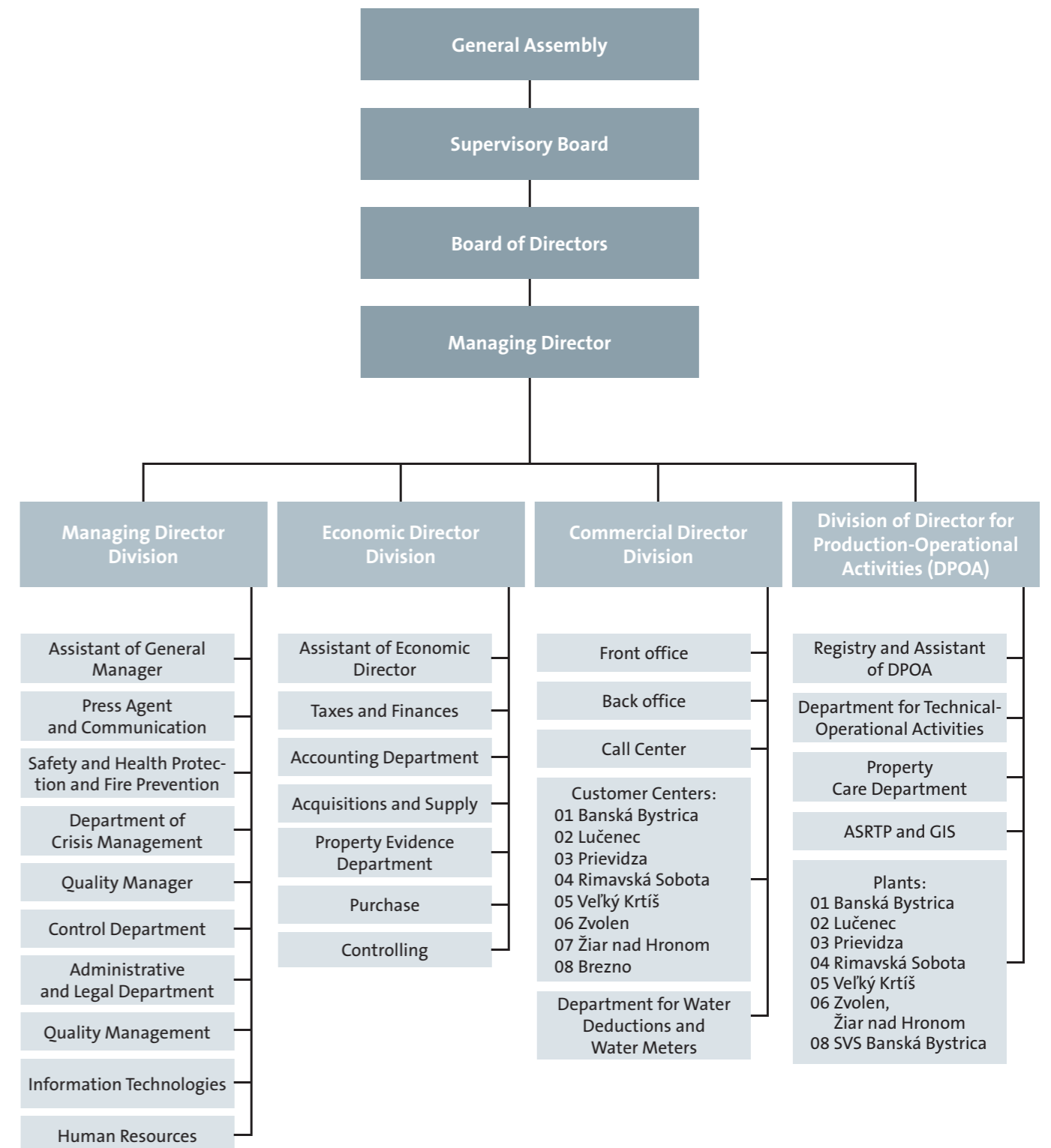
Development of High Cost Items in the Years 2006 - 2008



The total assets amounted to the value of 951 387 thousand SKK (31 580.26 thousand €), thereof the purchased non-current assets made 206 415 thousand SKK (6 851.72 thousand €). The notable change in comparison to the year 2007 was caused by the purchase of operating assets from StVS, a.s. The company continued in use of bank overdraft with the aim to cover the financing of operation requirements. For the purpose of laboratory and search techniques, machinery, software, computer techniques and car park purchase the company started to use the investment credit in the height of 50 000 thousand SKK (1 659.69 thousand €). The financial situation of the company was stable and able to fulfil the commitments towards the employees, state authorities and other suppliers. In the year 2008 the company achieved the economic result – profit in the height of 25 622 thousand SKK (850.50 thousand €). The listed economic result was achieved by the total outputs 1 600 302 thousand SKK (53 120.29 thousand €) and total costs 1 574 680 thousand SKK (52 269.80 thousand €). The equity of the company increased through the mentioned profit achievement to 90 938 thousand SKK (3 018.59 thousand €). The height of common stock 1 million SKK (33 193.92 €) remained the same as in the last year.



# Organizational Structure







## Approach to Customer

ZÁKAZNÍCKÉ  
CENTRUM

Stránkové hodiny

Po, St 7.30 - 17.00  
ULŠ, Pá 7.30 - 15.00

VEOLIA  
WQA

ZÁKAZNÍCKÉ CENTRUM

Stránkové hodiny

Po, St 7.30 - 17.00  
ULŠ, Pá 7.30 - 15.00

VEOLIA  
WQA

ZÁKAZNÍCKÉ CENTRUM

Stránkové hodiny

Po, St 7.30 - 17.00  
ULŠ, Pá 7.30 - 15.00

# Approach to Customer

## Contact with Customers

In the year 2008 StVPS, a.s. provided the direct personal contact with the customers through the enlarging system of its customer centers. All centers are furnished with the newest equipment using the uniform operating procedures and unified data sheets.

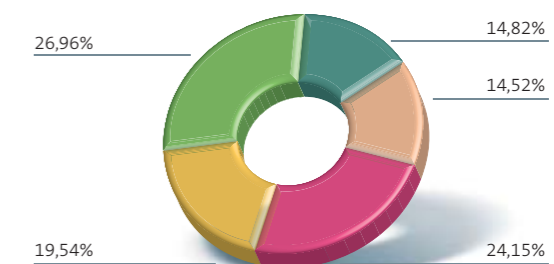
In 2008, according to the education trainings schedule in customer services, we have realized the training of employees from the area of communication with the topic How to manage stress. The target of this training was focused on improvement of our services – to be professional and accommodating towards the customer.

Access of customers to information is enabled also through a special customer line – Call Center. It ensures the phone contact with customers during the working hours, from Monday till Friday, from 7.00 a.m. up to 19.00 p.m. for the price of local call in fixed network. Currently the customers are provided with the information of general and commercial character and by phone they can also report the state of water take-off from water-meters, they can ask for change of advance payment or for invoice copy.

Important communication instrument towards the customers is issuing of the customer magazine Water for You. Thanks this magazine our customers were informed about the prices for water, water quality and about the new customer services too.

In 2008 our customers contacted our company by phone, by mail or personally, more than 11 thousand times per one month at average. Mostly they required the information listed in the table below:

Average Data on Number of All Contacts per Month Related to:	Totally	%
Water Supply, Water Sewage, Pressure, Water Quality and Damages	1 743	14,82%
Connections and Water-Meters	1 707	14,52%
Contracts	2 840	24,15%
Invoicing	2 298	19,54%
Other Information Not-Listed above	3 170	26,96%
Summary	11 758	100,00%



## New Services

Besides the payment settlements by payment order, money order, in cash and by collection also the payments through UNIKASA (Universal Cash) have been extended. Moreover the INKASO (Collection) ordering through Tatra Bank has been simplified, whereby a report on allowance for customer's account collection is sent by a bank and the personal visit of a customer at the customer center is not necessary.

In 2008 the company adopted the document called Customer Services Obligations. The obligations published both internally and externally, are aimed at providing the guarantees of services at standard conditions. The point is that the obligations, by which the period is limited and the answer to the customer's query is necessary, shall be executed without any delay and identically within the whole company and toward all customers.

Simplified communication way is presented in the company also through the updated uniform visit cards which are at the disposal in each customer center.

The second half-year 2008 was characterized by intensive preparations to introduction of the new currency – EURO. According to the Act on EURO Introduction and the related dual imaging in SKK and EUR the prices on invoices, reminders and instalment schedules were issued in both currencies. At the end of year the transition to new currency was prepared so that it did not influence negatively the provided services.

## Customer Satisfaction Research

In the scope of provided services the company is focused on the improvement of such services which have been required in customer satisfaction research. The research in 2008 was performed by an external company. The customers of the water supply company, chosen randomly, within the telephone research answered to 18 questions. The goal of this research was to find out the complete customer's satisfaction with the company StVPS, a.s., satisfaction with the services provided by the company as well as the preferences for the company's communication ways. 87 % of the respondents at average expressed their full satisfaction with the quality of provided services. Besides the external research at eight customer centers, the internal customer satisfaction research was running related to the services provided by a questioning method. Questionnaire used for data acquisition was at the disposal in every customer center; it contained 3 closed questions and after its filling-in the customer dropped it into a sealed ballot-box. Sample of respondents was created by the customers who visited the customer centers and filled-in the questionnaire. Our company is continuing further in realization of this internal customer satisfaction research.

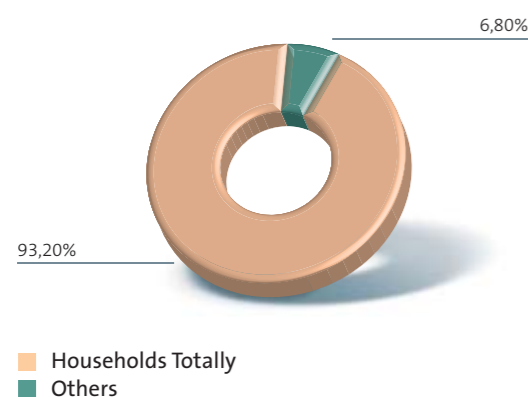
Scope and conditions of the responsibility for failures in water supply from public water systems and in waste water diversion by public sewage system were regulated by the Complaint Rules which are at the disposal of customers at each customer center. Through internet, by means of the active data form Application for Authorized Access, we have enabled our customers a direct placing their requirements. In connection with the transition to the new currency we have issued a new information leaflet as well as a poster called Euro and Changes in Customer Services.



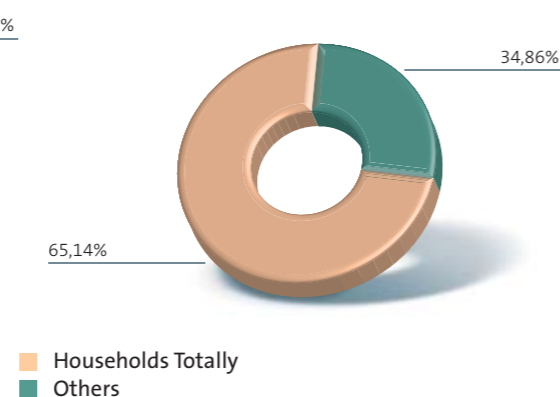
## Structure of Customers

As for the number of customers, the largest category is created by households with just 93.20 % whereby the households as individual customers form 91.37 %. Also in regard with the sales volumes, this category represents the deciding customers group amounting to 65.14 %. As it is visible also from the schedule below indicating 10 most significant companies with highest turnover, just 9 companies thereof belong to the category of housing economy and housing association.

Structure According to Number of Customers



Structure According to Sales Volume



## 10 Most Important Customers in the Year 2008

Name
1 Stavebné bytové družstvo Banská Bystrica (Cooperative Building Society Banská Bystrica)
2 Vlastníci bytov podľa odberného miesta v.z. Stavebné bytové družstvo Zvolen (Housing Owners according to Point of Supply represented by Cooperative Building Society Zvolen)
3 Okresné stavebné bytové družstvo Prievidza (District Cooperative Building Society Prievidza)
4 BBES, a.s. Banská Bystrica (Energy Company, joint-stock company, Banská Bystrica)
5 Fakultna nemocnica s poliklinikou F.D.Roosevelta, Banská Bystrica (Faculty Hospital with Policlinic of F. D. Roosevelt, Banská Bystrica)
6 Stavebné bytové družstvo Žiar nad Hronom (Cooperative Building Society Žiar nad Hronom)
7 Okresné stavebné bytové družstvo Rimavská Sobota (District Cooperative Building Society Rimavská Sobota)
8 BYTOS - správa bytov PRIEVIDZA, s.r.o. (BYTOS – Housings Administration PRIEVIDZA, Ltd.)
9 Stavebné bytové družstvo Lučenec (Cooperative Building Society Lučenec)
10 Prievidzské tepelné hospodárstvo a.s. (Heat Economy Company Prievidza, joint-stock company)

## Quality System

To ensure a successful development of a company by various types of building management systems, in the difficult economy situation at the present time, becomes ever more a certainty according to the internationally accepted standards, containing:

- Quality Management System - QMS
- Environmental Management System - EMS
- Occupation Health and Safety Management System - SMS

The integrated system is a very advantageous way how to create a management system respecting not only the quality of products and services, but also the approach to environment and safety and health protection at work.

The integrated management system according to the standards ISO 9001, ISO 14001 and OHSAS 18001 is convenient to be introduced and integrated into one functioning management system, which becomes after this manner a functional management instrument providing prevention of all risks in the company's activities.

Also on the base of the mentioned facts, our top management adopted a common decision to generate, certify, keep and improve continuously the systems of quality management, environmental management and occupation health and safety management as one integrated management system.

The functioning QMS, EMS and SMS represent a guarantee for our customers that all activities motivated by the attempt to meet all their requirements and needs and to improve continuously the quality of provided services.

## Marketing and Communication

In the year 2008 our company was aware of its public responsibility understood as a method of managing its business activities with positive impact not only on the economic results, but also on the employees, business partners, shareholders, city and region through a development of human capital in the company. We assist by establishment of relationships with all interested groups, whether with our customers, employees, media or with the representatives of state institutions.

Significant part of the company's communication is oriented on the customers and general public. It is realized by means of information leaflets and advertising materials, by organizing the occasional meetings, attendance at important presentations and exhibitions which enable a direct contact of the company's representatives with the target groups (Exhibition FOR ARCH Banská Bystrica, Trade Fair AQUA Trenčín).

Substantial communication tool remains still the internet. We update the content of our web-sides in order to bring it closer to our customers, complying with all their requirements as much as possible.



Responsibility



# Responsibility

## Human Resources

Like in 2007, also in 2008 the changes in organizational, personal, labour and social fields were damping out. In the first half-year 2008 employment was terminated with 46 employees because of organization reasons; this number was included in the reduction even in 2007. Through implementing of standards ISO 9001 in all sections of the company and at all levels of management, which started already in 2007 and were vindicated in this year, these changes have brought more efficiency at work, in operating procedures as well as saving of expenses.

## Structure of Employees

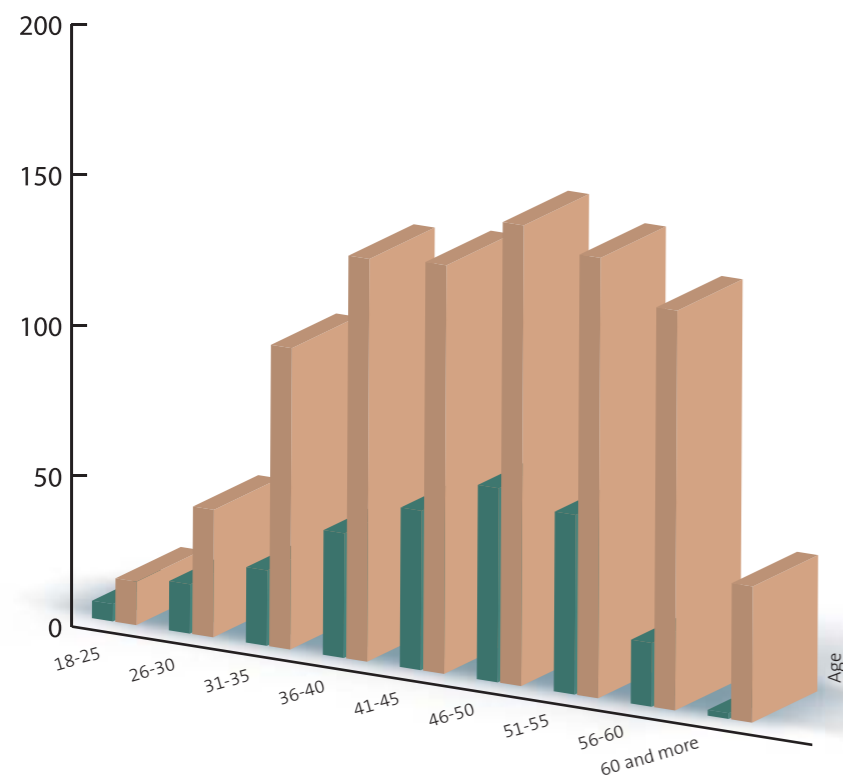
Physical number of employees as per 31st December 2007	1 301
Thereof:	
Appointed	95
Outgoing	157
Physical number of employees as per 31st December 2008	1 239
Thereof:	
Category Workers	806
Category Administrative Staff	433
Average number of employees as per 31st December 2007	1 316
Average number of employees as per 31st December 2008	1 241
what makes reduction in number of employees by	75 (6,04%)

Average salary in 2008 was 20,911.- SKK what means growth by 7.02% compared with 2007.

## Age Structure

Age Limit	Women	Women - %
0-17	0	
18-25	6	2,00%
26-30	17	5,67%
31-35	26	8,67%
36-40	43	14,33%
41-45	55	18,33%
46-50	67	22,33%
51-55	62	20,67%
56-59	22	7,33%
over 60	2	0,67%
Totally	300	100,00%

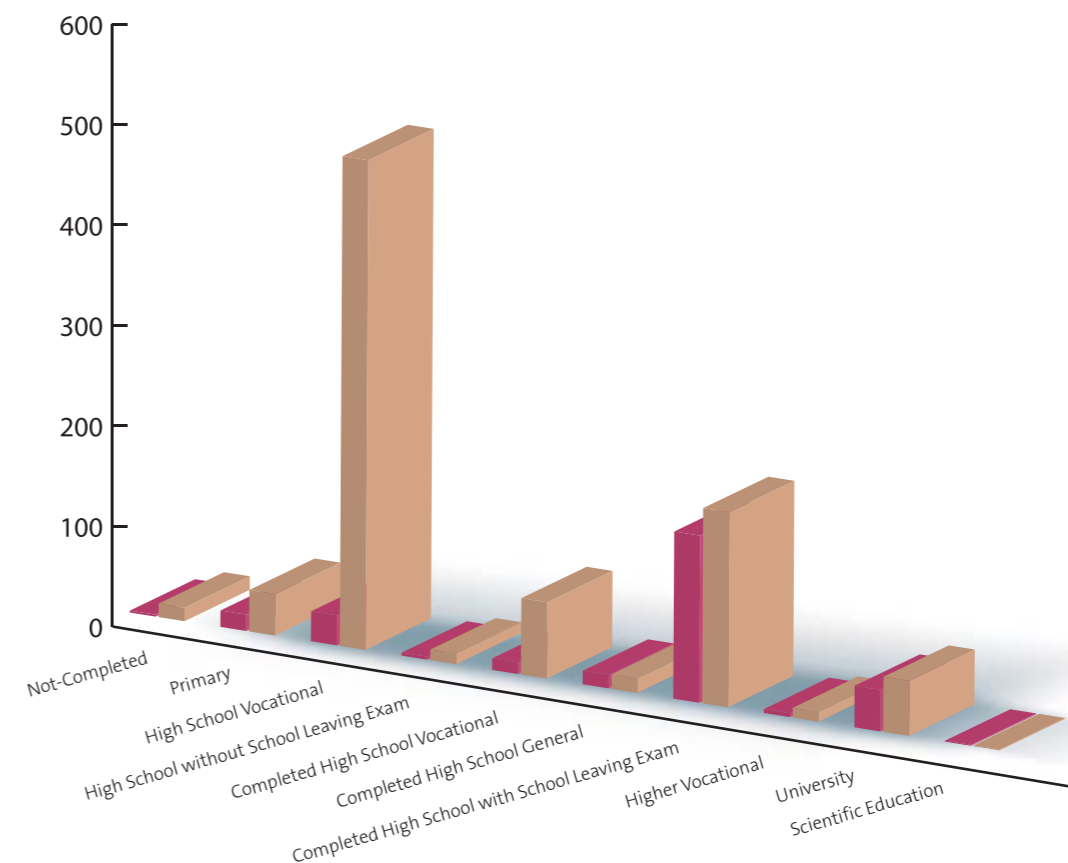
Age Limit	Men	Men - %
0-17	0	
18-25	15	1,60%
26-30	44	4,69%
31-35	104	11,08%
36-40	139	14,80%
41-45	141	15,02%
46-50	159	16,93%
51-55	152	16,19%
56-59	138	14,70%
over 60	47	5,01%
Totally	939	100,00%



## Education Structure

Education Degree	Women	Totally %
Not-Completed Education	2	0,67%
Primary Education	17	5,67%
High School Vocational Education	31	10,33%
High School Education without School Leaving Exam	3	1,00%
Completed High School Vocational Education	12	4,00%
Completed High School General Education	14	4,67%
Completed High School Education with School Leaving Exam	173	57,67%
Higher Vocational Education	4	1,33%
University Degree	43	14,33%
Scientific Education	1	0,33%
Totally	300	100,00%

Men	Totally %
14	1,49%
43	4,58%
507	53,99%
11	1,17%
79	8,41%
15	1,60%
202	21,51%
10	1,06%
57	6,07%
1	0,11%
939	100,00%





## Education

In 2008, for a target to support the education of our employees we have received the financial resources from Euro Funds through Center of Work, Social Affairs and Family which were used for improvement of knowledge and competences in the following educational modules:

- Education in Information and Communication
- Word, Excel, PowerPoint
- English Language – OTP
- Professional Communication
- Managing of Stress and Conflict Situations

## Social Area

In the Collective Agreement, in cooperation with the representatives of labour union, the rules within labour-law relationships, employment, utilization of working hours, social care and health protection were settled, which the company conforms to. The part of the Collective Agreement forms the Appendix No. 1 - Rules of Social Fund (hereinafter referred as "SF"). SF was created in the height of 2.482 million SKK. Initial state as of 1st January 2008 was 1.411 million SKK. SF was used primary as the contribution to catering for employees in the height of 1.586 million SKK, contribution to recovery and culture in the height of 605 thousand SKK, one-time emergency loans totally 39 thousand SKK, contribution by child birth in the height of 13 thousand SKK, rewards granted to employees by life anniversary and at retirement, disability or early pension in the height of 132 thousand SKK, contributions for blood-donors totally 13 thousand SKK, contribution to activities organized for children of our employees (International Children's Day, St. Nicholas) in the height of 209 thousand SKK. For the company's sport games the financial contribution of 96 thousand SKK was afforded. The balance of social fund is transferred to the year 2009. The total use of SF is listed in the schedule below:

## Use of Social Fund Overview in 2008

Social Fund Budget of StVPS, a.s.	Plan for 2008	Use as of 31 <sup>st</sup> December 2008
Initial state as of 1 <sup>st</sup> January 2008	1 410 760	1 410 760
Social fund creation	2 255 167	2 481 577
Incomes in 2008 (from profit in 2007 1%)	0	0
<b>Creation totally:</b>	<b>3 665 927</b>	<b>3 892 337</b>
Contributions by live anniversaries, at retirement	242 500	131 900
One-time non-returnable loan	50 000	39 000
Contribution to catering	1 759 500	1 589 058
Contribution to recovery and culture	637 500	604 750
Contribution to transport	250 000	2 265
Contribution for blood-donors	25 000	12 500
Contribution by child birth	10 000	13 000
Contribution to activities for children (ICD, St. Nicholas)	248 000	208 600
Sport games VEOLIA	382 500	96 120
<b>Expenses totally:</b>	<b>3 605 000</b>	<b>2 697 193</b>
<b>Reserve / anticipated balance as of 31st December 2008</b>	<b>60 927</b>	<b>1 195 144</b>

## Internal Communication

Stredoslovenská vodárenská prevádzková spoločnosť, a.s. in the year 2008 has used many procedures and tools for creating the positive relationship of employees to the company. We continue in publishing of the magazine Voda je život (Water is Life) for our employees; it is issued every second month and its content is worked-out together with Podtatranská vodárenská prevádzková spoločnosť, a.s. This magazine provides especially the information on actual course of events in the company and each edition is dedicated to one main topic (e.g. environment, work safety, protection of water sources...).

In cooperation with labour union, during the year several social gatherings and sport meetings were organized for our employees, the greatest one was the sport games.

Solidarity





# Solidarity

## Support of Regional Activities

Cooperation with cities and villages is the important part of the activities of StVPS, a.s. Also in the year 2008, we have invested the part of financial resources to the support of many regional activities in the area of sport and culture.

We have supported e.g. the citywide celebrations of the International Children's Day in Banská Bystrica and in Lučenec, the project called Together in EU organized by Joint Secondary School in Rimavská Sobota, as well as the international film festival with the topic of environment Envirofilm and many others.



## Programs for Schools

The schools from the region of Banská Bystrica and the region under the High Tatras, in the school year 2008/2009 have used the possibility to take part in the new educational project organized by our company in cooperation with non-governmental organization Center for Environmental and Ethical Education ŽIVICA (Resin) and the Center for Modern Education.

Pupils, by means of digital camera, have documented a way of water from its spring up to our table. They looked for a theme of water in historical sources, contemporary pictures showing water in a country, they searched for identical places at the present time and monitored development changes caused by activity of water. Part of this project is also education of pupils and teachers about the necessity to protect water and to prevent its pollution. For this purpose the interactive web portal [www.vodavkrajine.sk](http://www.vodavkrajine.sk) was created – pupils present here their own projects for example system of operation of a sewage treatment plant, protection of water resources, as well as water savings.

Part of this portal is also a sound e-learning course.

Further activity focused on increasing of environmental awareness of the youngest generation was the international campaign Cities around the World.

With the help of special methodical materials children knew their city. Their task was to create two pictures in a group – through the first one they have introduced the present appearance of their city and the second one presented the city in such an image as they wish for their city in the future. The drawings were accompanied by a short story. In this competition took part almost 4800 pupils from 74 schools and 41 municipalities.



### Ekologická likvidácia odpadu

**Priateľsky k prírode i ľuďom**

**Ako likvidovať odpad z domácnosti ekologicky?**  
 Stredoslovenská vodárenská prevádzková spoločnosť, a. s. ponúka svojim zákazníkom kvalitné a cenovo prijateľné služby v oblasti likvidácie odpadu zo žump a septikov. V rámci ekologickej akcie „Priateľsky k prírode i ľuďom“ Vám ponúkame odvoz a likvidáciu 1 m<sup>3</sup> žumpy a septiku za akčiovú cenu 28,80 SK (0,96 €) a výhodnú cenu dopravy:

do 10 km	nad 10 - 20 km	nad 20 - 30 km	nad 30 - 40 km	nad 40 - 50 km
250 SK (8,3 €)	370 SK (12,28 €)	490 SK (16,27 €)	610 SK (20,25 €)	730 SK (24,23 €)

Ceny sú určené vrátane DPH s platnosťou od 1. 8. 2008. V rámci tejto akcie odberateľ realizuje úhradu v hotovosti na mieste výkonu služby. Ak máte o poskytnutí služby záujem zavolajte v priebehu mesiacov august - november na naše Call centrum 0850 111 234 (cena hovoru vo výške miestneho hovoru v pevnej sieti).

**Nebudme ľahostajní a chráňme si svoje životné prostredie**  
 O povinnosti nakladať s odpadovými vodami hovorí zákon č. 364/2004 Z.z. o vodách (Vodný zákon). Tento zákon jednoznačne zakazuje vypúšťať obsah žump do povrchových či podzemných vôd. Producentom, ktorí do vodných tokov vypúšťajú odpadové a mobilné vody bez povolenia orgánu štátnej vodnej správy, môže obecná alebo okresná úradňa životného prostredia za takýto priestupok uložiť pokutu do výšky 3.000,- SK (99,58 €).  
 Za odpadovú vodu a jej likvidáciu zodpovedá teda jej producent. Ak sú predpoklady na napojenie na kanalizačnú sieť, mal by ich vyústiť, v opačnom prípade je jeho povinnosťou odpad zo žumpy pravidelne vyvážať do čistiarne odpadových vôd. Podstatná časť z nich to skutočne aj robí, ale žiaľ, časť z nich má priradené žumpy s vypúšťaním do budovaných tratí vodovod, do potôčkov, na polia, do dažďovej kanalizácie alebo má žumpy s odčerpaním na povrch, dokonca aj do dažďových rýsoch pred domom, čím je aktívne ohrožené naše životné prostredie.

**Negatívny vplyv nesprávnej likvidácie odpadov na životné prostredie sa prejaví hlavne:**

- v priamom ohrození zdravia obyvateľstva
- v znečistení prirodzených vôd, do ktorých je odpad vypúšťaný, t.j. do vodných tokov a do stavu, kedy pod vplyvom ich kontaminácie a deoxygenácie vyúsťuje rastlinstvo a živočíchy, alebo sa zamedzí ich bežnému hospodárskemu, sociálnemu či rekreačnému využívaniu
- v zhoršení stavu životného prostredia tvorbou a šírením neprijemného zápachu
- v poškodení prírodných lokalít a znečistení podzemných vôd.

Pozn.: Cena 28,80 SK/m<sup>3</sup> (0,96 €) je platná pre vývoz obsahu žump a septikov pri kategórii obyvateľstva. Likvidácia odpadových vôd od ostatných producentov sa môže vykonať len na základe prílohy po vykonaní rozborov a preskúmaní druhu výroby. Cena bude stanovená na základe platného cenníka a dohodnutá v zmluve. V cene nie sú zahrnuté náklady na dopravu a výhon špeciálneho vozidla.

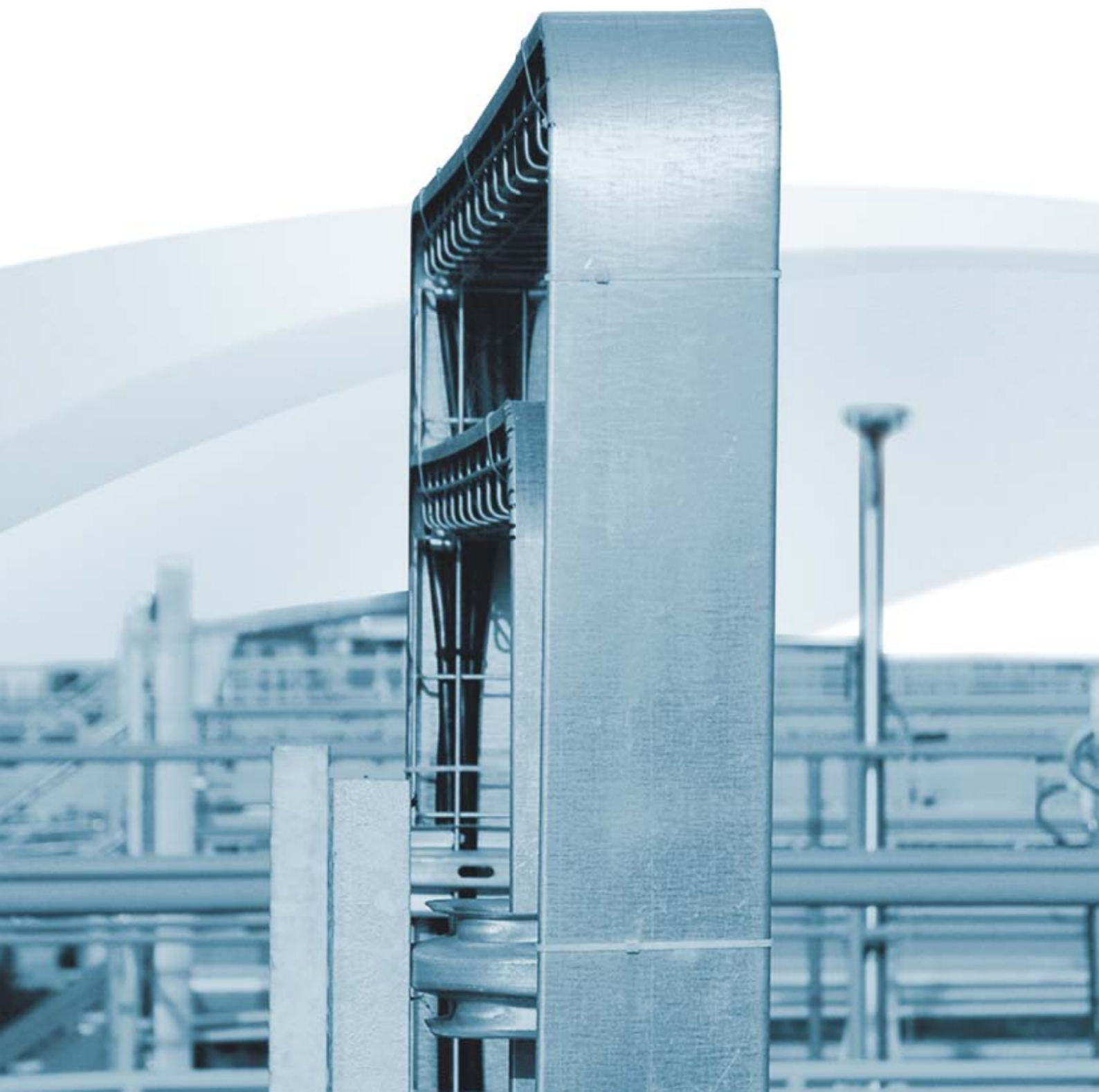
Call centrum 0850 111 234 • [info@styps.sk](mailto:info@styps.sk)  
 Stredoslovenská vodárenská prevádzková spoločnosť, a.s.  
 Partizánska cesta 5  
 574 01 Banská Bystrica  
[www.styps.sk](http://www.styps.sk)

## Environment

In the year 2008, after the positive reactions from the last year, continued in the campaign called Friendly to Nature and People – disposal of sump waste. We have offered to our customers the liquidation of waste from sumps and cesspools under the advantageous conditions. During 4 months totally 1427 customers were interested in this service.

On the occasion of World Water Day we have prepared several happenings oriented on enhancement of informedness on water quality, water importance and on new services. Besides the presentations in business centers we have organized the open door days in the selected premises of sewage water treatment plants and filter plants. For the municipalities we have prepared the offer for free analysis of drinking water from individual sources focused on chosen indicators of quality of drinking water.

Innovations





# Innovations

## Modernisation of Water Treatment Technologies and Hygienic Safety of Drinking Water

In the year 2008, with an accent to the quality of supplied drinking water to our customers, our company realized the following projects:

- Water Treatment Plant Klenovec - Measures for Water Quality Improvement - modernising and optimising of individual technological processes,
- Treatment of Drinking Water Tále and Trangoška – the target was passivation of steel pipes surface by generating of passivation phosphate coating, and thus achievement of limits for iron (secondary) according to Government Order of the Slovak Republic Nr. 354/2006 Coll.,
- Modernisation of equipment for water disinfection in 17 water pipelines for automated dosing of sodium hypochlorite,
- Monitoring of equipment for removal of secondary iron by means of zinc anode on water pipeline in the village Rimavská Seč,
- Monitoring of the technology for removal of arsenic in Water Treatment Plant in Jasenie with positive result,
- Continuing in monitoring of equipment for water phosphatizing in order to reduce the secondary iron in the water pipelines in Lom nad Rimavicou and Beňuš; based on the results this technology was evaluated as a contribution, because the content of secondary iron was reduced.

## Innovations in Water Losses Reduction

The water losses, in large extend, are caused by flowing-out of water from the pipelines on the defect places and leakings. The most considerable share in water losses have the hidden water leaks; their localization is difficult, requires using of the newest technique and technologies for their detection, and the most accurate location.

Contribution to monitoring performing in critical sections of water supply systems with the subsequent location of defects was the centralized management of hidden water leaks detection and the purchase of instrumental technique for this activity. In the year 2007 the separate department for defect detection was established, equipped with the necessary technique and also in 2008 this department participated in the largest extent in the detection of hidden water leaks. In 2008 new apparatuses were procured and the measuring vehicles were at the disposal equipped with the essential instrument technique.

In 2008 the staff of this department checked 1 976 km of water supply network and detected 842 hidden water leaks, which were operatively removed by the workers of individual plants.

## Innovations in Sewage Technique

In 2008 the machinery park of sewage technique was expanded by three sewage vehicles Mercedes 4x4 with body built-up CAK with volume of 2,0 m<sup>3</sup>. These vehicles moreover are equipped with the mobile TV system with push camera for quick and accurate identification of failure in pipeline and the subsequent accurate determination of failure action. These sewage vehicles are divided for the Plant 01 in Banská Bystrica, Plant 03 in Prievidza and Plant 06 in Zvolen and Žiar nad Hronom. They are determined for completion of sewage vehicles CAK 8, CAK 11 and sewage vehicles Hellmers with recycling for services improvement and using in places with difficult access, e.g. in historical parts of cities, on sewage pipelines with smaller inner diameter and on sewer connections. They are used also by urgent actions in cases when applications of heavy machinery are not necessary, what reduces the operational costs. Together with the vehicles Hellmers with recycling they represent the sufficient and complete technical assurance for sewage purification and removal of accidents in sewage systems for the whole territory of action of StVPS a.s., as well as for covering the demands of other private and legal persons. The mobile TV camera systems, which form a part of appointment of these vehicles, can be used separately too or with other sewage vehicle e.g. Hellmers.



## Innovations in Power Engineering

Within the company StVPS, a.s. Banská Bystrica, the consumption of energy as well as natural gas in the year 2008 was regulated by the agreed commercial conditions and business contracts concluded with the suppliers of energies active on the Slovak market at the present time. Perhaps all companies, in the last years, have to solve the problem of a general price increase of energy sources from the side of their suppliers, whose prices further are supplemented by the costs for distribution, losses, transmission and system services of the offered products. At the same time, these prices annually are subject to the approval by the Institute for Regulation of Network Industries, what results finally in the increased costs at the production as well as treatment of water.

Share of energy costs makes more than 80 % of the total energy costs, where the measures for reduction of the costs for energy consumption were taken, in a form of reduction of reserve outputs in kW for the individual whole takes-off of energy, further by reevaluation of current values of circuit breakers before electrometer by small takes-off, by installation of compensation units of idle energy consumption and consequent prevention to price surcharges, as well as by introduction of regulation electric drives and implementing of new technologies at the production and treatment of drinking water and also sewage purification.

Through the production of energy from biogas by means of cogeneration units as well as thanks operation of small hydropower plant with the volume of more than 1 200 000 kWh, the costs for energy consumption were reduced and the total savings amounted ca 5 million SKK.

Substantially smaller share, as for the power take-off volumes and number of take-off points too, takes the purchase of natural gas, which is primary used for the heat production in gas heating plants. The actions taken towards rationalization in heat saving were focused especially on the area of buildings' heat-insulation, implementing of automated technological processes using the heating waveforms and on hydraulic adjustment and thermostatisation of heating bodies.

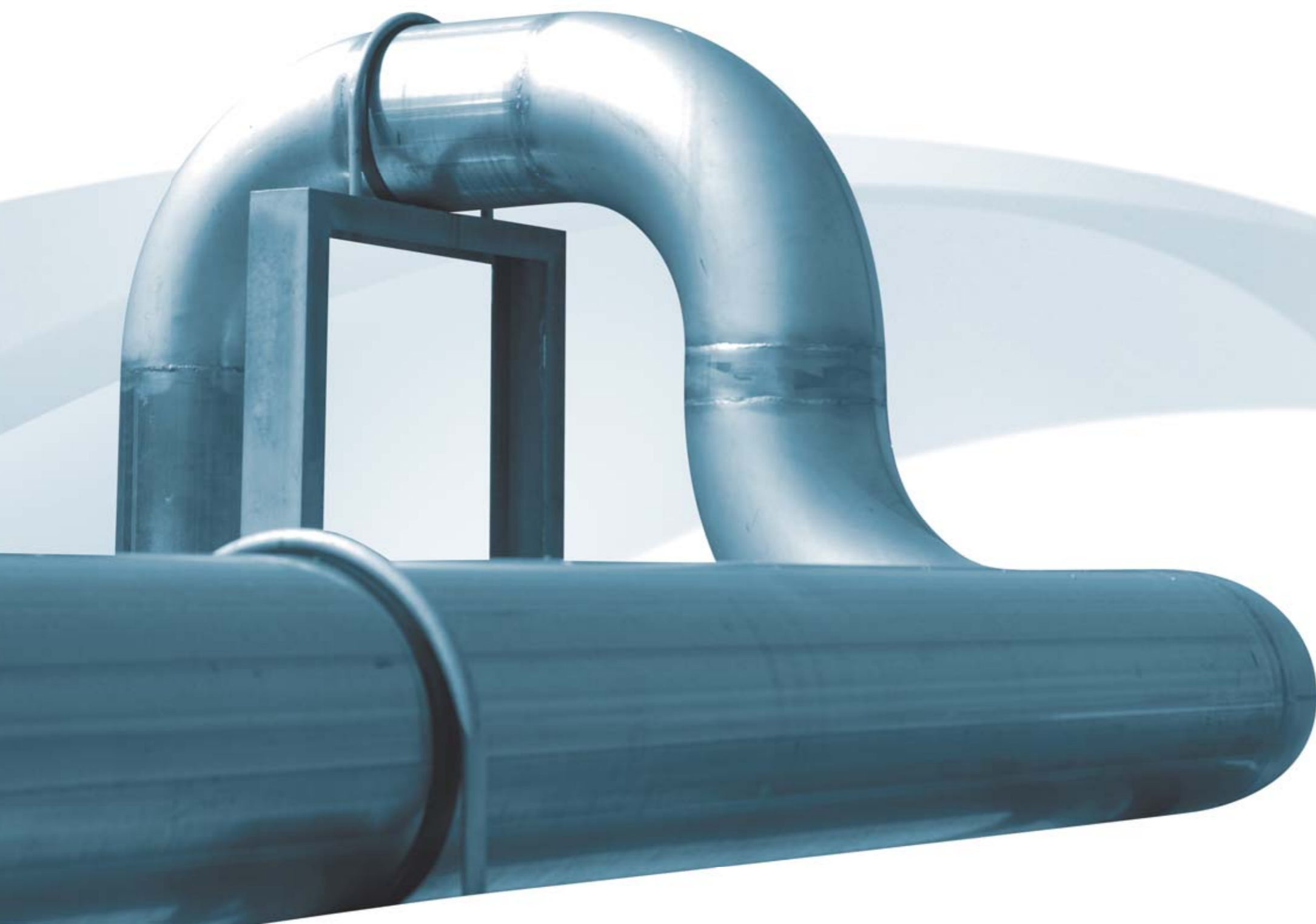
A minor share in costs for energies takes heat, coal, coke and propane, where their price increase did not influence substantially the total costs for energies.

## Innovations of Information Technologies

In 2008 the following project were realized in the area of informatics:

- complete implementation of the IP telephony in the company,
- establishment of fax center with connecting to e-mail services,
- unification of printer peripherals respecting the minimising of toner types,
- implementing the environment of economic, customer and management systems with the necessity to transfer the company to EURO,
- MPLS/VPN speed increase respecting the safety and accessibility of the individual connecting locations,
- Implementation of QoS (quality of services – accessibility) to communication network,
- complete application of Document Management System for orders and invoices settlement,
- change of company's web-site with the target to improve the approach to customer – creation of Active Data Form for relations with customers through electronic media,
- establishment of training center for regular trainings for employees in the area of computer technique and safety,
- purchase of computer technique for virtualisation of IT production environment,
- working-out of data model for remote communication and processing of digital records from the Plant 08 to GIS,
- adjustment of GIS data model for other plants,
- vectorizing and digitizing of the other map bases to GIS,
- full-area introduction of Labsys program for evidence of chemical tests and analysis of drinking waters,
- start-up of PREVIS' pilot operation for evidence of water withdrawals from water sources,
- adjustments of the module Dispatching for Automated Display of Emergencies and Scheduled Outages on the web site of the company.

Efficiency



# Efficiency

## Production and Supply of Drinking Water

In the area of drinking water supply, a downward trend has continued in drinking water consumption. Similarly, the decline was registered also by other indicators of production and supply of drinking water.

Length of water supply system in km	4 188
Number of water-service laterals	107 486
Length of water-service laterals in km	729
Number of pumping stations	223
Number of water reservoirs	537
Number of water treatment plants	24
Number of water treatment plants	648 498
Produced water in thousand m <sup>3</sup>	47 542
Water for realization in thousand m <sup>3</sup>	47 445
Invoiced water in thousand m <sup>3</sup>	29 518
Non-invoiced water in thousand m <sup>3</sup>	18 024
Water for own consumption in thousand m <sup>3</sup>	1 317
Water losses in pipe network in thousand m <sup>3</sup>	16 635
Total number of water-meters in water supply system	106 853
Specific consumption of drinking water in liter/inhabitant/day	200



## Diversion and Treatment of Waste Water

In the field of waste water diversion a slightly decreasing trend was registered. The inter-annual decrease by 783 thousand m<sup>3</sup> represents 3.16% in comparison with the year 2007.

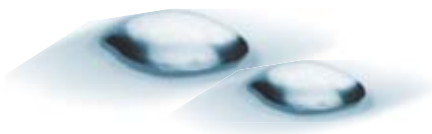
Length of sewage system in km	875
Number of sewer connections	28 445
Length of sewer connections in km	226
Number of pumping stations	12
Number of sewage treatment plants	38
Number of inhabitants connected to sewage system	416 412
Number of inhabitants connected to sewage treatment plants	386 750
Invoiced waste water in thousand m <sup>3</sup> /year	24 030
Purified waste water in thousands m <sup>3</sup> /year	50 072
Volume of produced sludge in t/year	28 492

## Emergencies

Number of emergencies (defects) in water and sewer systems reflects their actual technical condition. Defects occurred on supply and distribution rows and laterals. The increased number of emergencies occurred in winter and spring, what is repeated every year because of changing weather conditions (ground movement). Reduction of the emergencies number is achieved especially by the reconstruction of most defective networks, building-up of measurable zones and enlarging of dispatchings.

## Water Leaks

Our company makes all its efforts in order to reduce the volumes of non-invoiced water especially by removal of water leaks from pipelines by means of systematic activities during their detection and removing. The water leaks, which form one of the components of non-invoiced water, were higher mainly by obsolete steel, cast-iron and PVC pipelines. The next component of non-invoiced water is the own consumption, still of considerable volumes because in order to assure the water quality in compliance with the Government Order of the Slovak Republic No. 354/2006 Coll. it is necessary to perform the more frequent stall and flushing of pipelines.





### Quality Control of Drinking Water and Waste Water

In the year 2008 our company, by means of 8 own laboratories, assured the control of quality of water resources, water treatment plants, group water pipes, water reservoirs and consumption places of drinking water in compliance with the Government Order No. 354/2006 of Coll. and the Regulation No.636/2004 of Coll., further the control of quality of waste water drains, audit of producers, sewage system monitoring, inspection of technological process at sewage treatment plant, check of sludge and sump waste purified in the sewage treatment plants in compliance with the Regulation No. 315/2004 of Coll. and according to the respective resolutions.

The Accreditation Certificate issued by the Slovak National Accreditation Service received the laboratory LBB in Banská Bystrica for drinking as well as waste waters with the issue date of certificate on 21st December 2006, the laboratory Zvolen for waste waters with issue date 15th May 2008. On 22nd October 2008 the accreditation survey of the SNAS' employees was performed focused on the accreditation extension of the laboratories for drinking water and waste water in Lučenec. The accreditation certificate was issued with the date of 15th December 2008. With the validity from 15th May 2008 the laboratories have accreditation also for the samples takes-off. In 2008 the documentation for reconstruction of the laboratory for drinking waters in Prievidza was worked-out, with the completion date on 30th April 2009.

During the period from January till December 2008 we have monitored the quality of resources and supply of drinking water within the individual branches, with orientation on the microbiological, biological as well as physical-chemical indicators. Totally 2986 takings of samples were realized; thereof 418 were impure what makes 14.00 %. Thus the allowed impurity 15.14 % was not crossed. The allowed impurity was exceeded in the Plant 02 at the level of 28.16 %, and the allowed impurity is 23.0 %. In the Plant 05 in Veľký Krtíš the excess of allowed impurity amounted 24.31 %, and the allowed impurity is here 18.0 %. These impurities are caused primary by the secondary iron and thereof resulting turbidity.

### Realization of Investments

In the field of investment realization in 2008 we have aimed our efforts again at the most effective utilization of our own resources and at the raise of the production of our company. We succeeded to reach this target also thanks the contract with our proprietary company – STVS a.s., which has financed the realization of these investment actions. Although they were of a small-size character, from the aspect of the operating the committed infrastructure they had a high priority. Totally 54 projects were realized by this way during the year 2008, 11 thereof were the buildings which started in the previous year and finished in 2008, and the realization of 8 buildings from this number will continue also in the year 2009. The total financial volume of the investments realized in this manner in 2008 mounted 147.976 million SKK.

Besides the above mentioned investments, our company participated also in the realization of the chosen objects within the project "Ensuring the Supply of Drinking Water in the South Part of the District Veľký Krtíš". Thanks outstanding mutual cooperation and coordination of 4 our plants within this project we have reached the annual outputs in the height of more than 25 million SKK.

We believe that through realization of the investment projects in such range, contributed also our company to the development and reconstruction of the committed infrastructure, and thus also to the satisfaction of the proprietary company, its shareholders and, last but not least, also to the satisfaction of our customers.



Financial Part





## Cash Flow Statement

	2008	2007
Net profit (before deducting interests, taxes and extraordinary items)	47 011	-18 704
Adjustments for non-cash transactions:		
Depreciations of fixed assets and rectifying item to fixed assets	26 713	2 276
Rectifying item to receivables	31 408	17 956
Rectifying item to inventories	-3 191	217
Other reserves	-390	27 825
Other non-financial transactions	0	-800
Profit from current activities before change in working capital	101 551	28 770
Change in working capital:		
Decrease (increase) of receivables from business relation and other receivables (including accruals and deferrals of assets)	-276 683	47 061
Decrease (increase) of inventories	-3 568	6
(Decrease) increase of liabilities (including accruals and deferrals of liabilities)	41 664	-155 825
Cash flow from current activities	-137 036	-79 988
<b>Cash flow from operational activities</b>		
Cash flow from current activities	-137 036	-79 988
Interests paid	-22 255	-4 587
Interest received	57	46
Corporate income tax paid	11 046	-33 154
Cash flow before extraordinary items	-148 188	-117 683
Net cash flow from operational activities	-148 188	-117 683
<b>Cash flow from investment activities</b>		
Purchase of non-current assets	-171 811	-34 829
Receipts from sale of non-current assets	226	0
Net cash flow from investment activities	-171 585	-34 829
<b>Cash flow from financial activities</b>		
Receipts from credits and loans	266 000	160 000
Receipts from long-term liabilities	74 605	0
Granted loans	-3 485	-81 261
Repayments of withdrawn credits and loans	0	-100 000
Net cash flows from financial activities	337 120	-21 261
(Decrease) increase of cash and cash equivalents	17 347	-173 773
Cash and cash equivalents at the beginning of the accounting period	-126 047	47 726
Cash and cash equivalents at the end of the accounting period	-108 700	-126 047

## Profit-and-Loss Statement as of 31st December 2008 (in Thousands of SKK)

Code	Item	Line	Real Status	
			Current Accounting Period	Immediate Previous Accounting Period
a	b	c	1	2
<b>II.</b>	<b>Production</b>	<b>04</b>	1 568 264	1 464 490
II.1.	Incomes for sales of own products and services	05	1 557 609	1 464 072
2.	Changes in stock of finished goods and work-in-progress	06	10 079	0
3.	Own work capitalized	07	576	418
<b>B.</b>	<b>Consumables and services purchased</b>	<b>08</b>	961 128	957 402
B.1.	Consumed material, energy and other non-inventory items	09	333 525	286 630
2.	Services	10	627 603	670 772
<b>+</b>	<b>Added value</b>	<b>11</b>	607 136	507 088
C.	Total personnel expenses	12	439 780	450 843
C.1.	Wages and salaries	13	310 851	311 544
2.	Remuneration of board and co-operative members	14	2 100	2 160
3.	Social insurance	15	106 846	109 614
4.	Other social security expenses	16	19 983	27 525
D.	Taxes and charges	17	2 641	6 616
E.	Depreciation of intangible and tangible fixed assets	18	26 713	2 276
III.	Revenues from sales of fixed assets and inventory	19	980	71
F.	Net book value of fixed assets and inventory sold	20	233	0
IV.	Other operating incomes	21	27 295	17 603
G.	Other operating expenses	22	118 312	83 350
<b>*</b>	<b>Operating profit or loss</b>	<b>25</b>	47 732	-18 323
X.	Interest incomes	37	3 682	3 199
M.	Interest expenses	38	22 255	4 587
XI.	Foreign exchange gains	39	81	62
N.	Foreign exchange losses	40	368	123
O.	Other costs of financing activities	42	434	320
<b>*</b>	<b>Profit / loss from financing activities</b>	<b>45</b>	-19 294	-1 769
R.	Income taxes on ordinary activities	46	2 816	448
R.1.	- Current	47	11 271	-328
2.	- Deferred	48	-8 455	776
<b>**</b>	<b>Profit / loss from ordinary activities</b>	<b>49</b>	25 622	-20 540
<b>***</b>	<b>Profit / loss for accounting period</b>	<b>57</b>	25 622	-20 540



## Balance Sheet as of 31st December 2008 (in Thousands SKK)

Code	ASSETS	Line	Current Accounting Period		Immediate Previous Accounting Period
			1	2	
a	b	c	Gross - Part 1 Correction - Part 2	Netto	Netto 3
	<b>TOTAL ASSETS</b>	<b>001</b>	1 036 044 84 657	951 387	548 494
<b>A.</b>	<b>Receivables for subscribed capital</b>	<b>002</b>			
<b>B.</b>	<b>Non-current assets</b>	<b>003</b>	206 415 28 989	177 426	32 553
<b>B.I.</b>	<b>Total intangible fixed assets</b>	<b>004</b>	17 384 4 049	13 335	7 519
3.	Software	007	17 314 4 049	13 265	7 519
7.	Intangible fixed assets in acquisition	011	70	70	0
<b>B.II.</b>	<b>Total tangible fixed assets</b>	<b>013</b>	189 031 24 940	164 091	25 034
3.	Separate movable assets and sets of movables	016	173 803 24 940	148 863	25 034
7.	Tangible fixed assets in acquisition	020	15 228	15 228	0
<b>B.III.</b>	<b>Total long-term financial investments</b>	<b>023</b>	0	0	0
<b>C.</b>	<b>Current assets</b>	<b>032</b>	492 272 55 668	436 604	394 219
<b>C.I.</b>	<b>Total inventory</b>	<b>033</b>	32 100 4 785	27 315	20 556
C.I.1.	Material	034	21 969 4 785	17 184	20 487
2.	Work-in-progress and semi-finished goods	035	10 113	10 113	0
5.	Livestock	038	4	4	41
7.	Advance payments for inventory	040	14	14	28
<b>C.II.</b>	<b>Total long-term receivables</b>	<b>041</b>	9 352	9 352	891
C.II.1.	Trade receivables	042	168	168	162
6.	Deferred tax receivables	047	9 184	9 184	729
<b>C.III.</b>	<b>Total short-term receivables</b>	<b>048</b>	446 973 50 883	396 090	370 403
C.III.1.	Trade receivables	049	348 608 50 883	297 725	269 631
2.	Receivables from subsidiaries and controlling entity	050	70 585	70 585	67 891
3.	Other receivables from entities in consolidation field	051	17 430	17 430	16 639
5.	Social security	053	0	0	11 058
7.	Other receivables	055	10 350	10 350	5 184
<b>C.IV.</b>	<b>Total financial accounts</b>	<b>056</b>	3 847	3 847	2 369
C.IV.1.	Cash in hand	057	2 237	2 237	865
2.	Bank accounts	058	1 610	1 610	1 504
<b>D.</b>	<b>Accruals and deferrals</b>	<b>062</b>	337 357	337 357	121 722
D.1.	Prepaid expenses	063	337 195	337 195	120 867
2.	Prepaid incomes	064	162	162	855

Code	EQUITY AND LIABILITIES	Line	Current Accounting Period	Immediate Previous Accounting Period
a	b	c	4	5
	<b>TOTAL EQUITY AND LIABILITIES</b>	<b>065</b>	951 387	548 494
<b>A.</b>	<b>Equity</b>	<b>066</b>	90 938	65 316
<b>A.I.</b>	<b>Total registered capital</b>	<b>067</b>	1 000	1 000
A.I.1.	Registered capital	068	1 000	1 000
<b>A.II.</b>	<b>Total capital funds</b>	<b>071</b>	100	100
3.	Legal reserve fund from capital deposits	074	100	100
<b>A.III.</b>	<b>Total funds from profits</b>	<b>078</b>	100	100
A.III.1.	Legal reserve fund	079	100	100
<b>A.IV.</b>	<b>Profit / loss from prior years</b>	<b>082</b>	64 116	84 656
A.IV.1.	Retained earnings from prior years	083	64 116	84 656
<b>A.V.</b>	<b>Profit / loss for current accounting period</b>	<b>085</b>	25 622	-20 540
<b>B.</b>	<b>Liabilities</b>	<b>086</b>	858 417	482 261
<b>B.I.</b>	<b>Total provisions</b>	<b>087</b>	44 795	45 185
3.	Current provisions	090	44 795	45 185
<b>B.II.</b>	<b>Total long-term liabilities</b>	<b>091</b>	75 800	1 411
B.II.1.	Long-term trade liabilities	092	74 605	0
8.	Social fund payable	099	1 195	1 411
<b>B.III.</b>	<b>Total short-term liabilities</b>	<b>102</b>	199 274	147 249
B.III.1.	Trade payables	103	127 701	93 002
2.	Short-term liabilities unbilled	104	6 002	4 957
6.	Employee liabilities	108	20 766	18 995
7.	Social security payables	109	13 556	12 507
8.	Tax liability and subsidies	110	30 445	17 678
9.	Other payables	111	804	110
<b>B.IV.</b>	<b>Total bank loans and financial assistance</b>	<b>112</b>	538 548	288 416
B.IV.1.	Long-term bank loans	113	304 500	160 000
2.	Short-term bank loans	114	234 048	128 416
<b>C.</b>	<b>Total accruals and deferrals</b>	<b>116</b>	2 032	917
C.1.	Accrued expenses	117	0	491
2.	Deferred incomes	118	2 032	426



# Report of Supervisory Board

# Customer centers

## REPORT OF THE SUPERVISORY BOARD OF THE COMPANY STVPS, a.s.

The annual financial statement and the annual report of the company StVPS, a.s. were verified by the audit company KPMG Slovensko spol. s r.o. Bratislava appointed by the Board of Directors of StVPS, a.s. for the year 2008 on the base of the public tender (in compliance with the Company Statute, Article XV., Clause 2, on appointment of the auditor by the Board of Directors). The Supervisory Board examined the regular financial statement at its meeting, in accordance with the Commercial Code, § 198 and the Company Statute, Article XII., Clause 4.

Having examined the annual financial statement, and in connection with the auditor's report, the Supervisory Board states herewith that the company StVPS, a.s. conducts the accounting process in compliance with the Accounting Act and the other related regulations. By investigating the data listed in the annual financial statement for the year 2008 no objections were found restraining the approval of the Annual Financial Statement and the Annual Report of the Company StVPS, a.s.

In the year 2008 the Company StVPS, a.s. made the profit in the height of 25.622 million SKK after taxation.

The Supervisory Board negotiated and examined the Proposal of the Board of Directors for the Profit Distribution. The Supervisor Board makes no objections and recommends to the General Assembly to **approve** the Annual Financial Statement and the Profit Distribution.



Tomáš Paclík  
Chairman of Supervisory Board

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**Lučenec**

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**Rimavská Sobota**

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**Veľký Krtíš**

Banicka 39, 990 01 VK

**Brezno**

Sekurisova 4, 979 01 BR

**Žiar nad Hronom**

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**Zvolen**

L. Štúra 2208, 961 05 ZV



**Stredoslovenská vodárenská prevádzková spoločnosť, a. s.**

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